

BOARD OF COMMISSIONERS OF UTAH COUNTY, UTAH
Public Budget Work Session Minutes – HEALTH DEPT
October 19, 2020
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PUBLIC NOTICE IS HEREBY GIVEN THAT THE
BOARD OF COMMISSIONERS OF UTAH COUNTY, UTAH

WILL HOLD A PUBLIC WORK SESSION
IN THE COMMISSION CHAMBERS – ROOM 1400
OF THE UTAH COUNTY ADMINISTRATION BUILDING
100 East Center Street, Provo, Utah
October 19, 2020

Members may participate electronically at will, with the anchor location as stated above.

In accordance with the Orange level guidelines instituted by the State Department of Health in the City of Provo, members of the public are strongly encouraged to participate electronically. Physical attendance will be limited to 20 people (including staff) at the anchor location. Once the room has reached capacity the doors will be locked and additional attendees will be invited to participate online. All individuals in attendance must comply with Provo City Code 9.25 requiring face coverings in indoor spaces where social distancing is not possible with certain exemptions.

The public may participate electronically by joining via zoom at the following link: <https://zoom.us/j/9938818466> or calling (346) 248-7799 or (669) 900-6833, meeting ID: 9938818466. Comments will be limited to three (3) minutes per individual unless otherwise approved by the Board. Please state your name at the beginning of the comment. Please no foul or abusive language.

If a member of the public is unable to provide comment electronically then they may contact the commission clerk to submit written comments for the record by emailing commissionclerk@utahcounty.gov or by calling 801-851-8111

~BUDGET WORK SESSION MINUTES~

*Commissioner Lee in attendance
Commissioner Ainge (Chair) and Commissioner Ivie via teleconference*

WORK SESSION


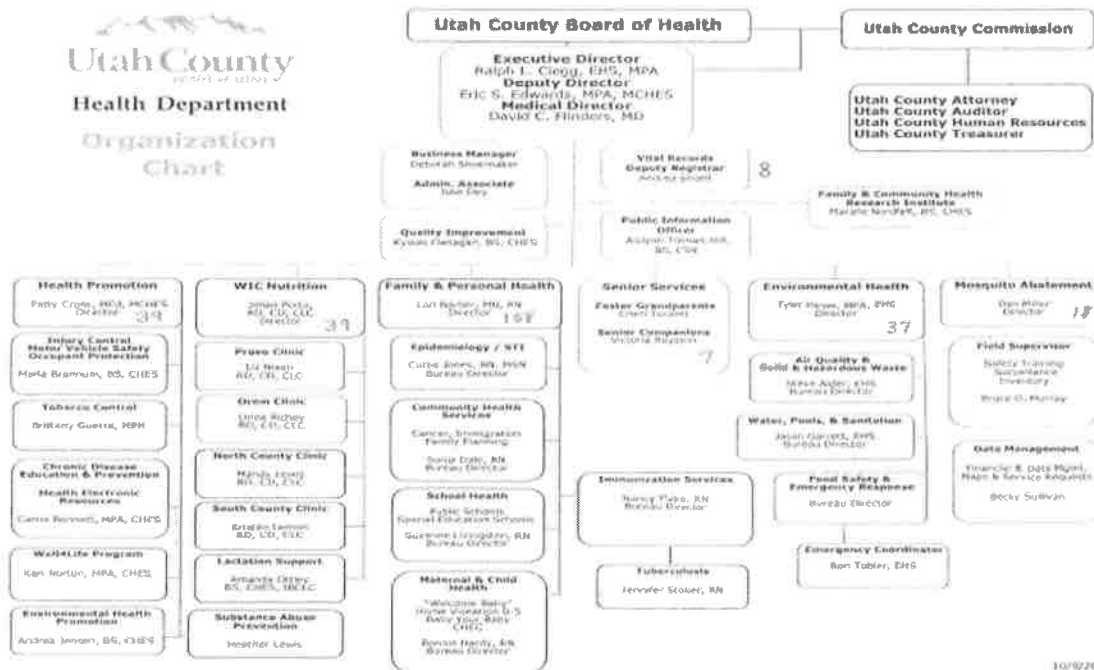
1. WORK SESSION RELATED TO THE 2021 UTAH COUNTY BUDGET

UTAH COUNTY HEALTH DEPARTMENT

RALF CLEGG, HEALTH DEPARTMENT EXECUTIVE DIRECTOR (gave presentation)

Health Department Programs / Fiscal Years

- We fiscally track over 100 programs/activities
- Currently we track activities in 8 different fiscal years (by ending date)
- Our Workload is driven by population as we serve the entire county – up to 650,000 plus now

10/9/2020

26A-1-108 Jurisdiction and duties of local health departments -- Registration as a limited purpose entity.
 (1) A local health department has jurisdiction in all unincorporated and incorporated areas of the county or counties in which it is established and shall enforce state health laws, Department of Health, Department of Environmental Quality, and local health department rules, regulations, and standards within those areas.

26A-1-114 Powers and duties of departments.

(1) A local health department may:

- (a) subject to the provisions in Section 26A-1-108, enforce state laws, local ordinances, department rules, and local health department standards and regulations relating to public health and sanitation, including the plumbing code administered by the Division of Occupational and Professional Licensing under Title 15A, Chapter 1, Part 2, State Construction Code Administration Act, and under Title 26, Chapter 15a, Food Safety Manager Certification Act, in all incorporated and unincorporated areas served by the local health department;
- (b) establish, maintain, and enforce isolation and quarantine, and exercise physical control over property and over individuals as the local health department finds necessary for the protection of the public health;
- (c) establish and maintain medical, environmental, occupational, and other laboratory services considered necessary or proper for the protection of the public health;
- (d) establish and operate reasonable health programs or measures not in conflict with state law which:
 - (i) are necessary or desirable for the promotion or protection of the public health and the control of disease; or
 - (ii) may be necessary to ameliorate the major risk factors associated with the major causes of injury, sickness, death, and disability in the state;
- (e) close theaters, schools, and other public places and prohibit gatherings of people when necessary to protect the public health;
- (f) abate nuisances or eliminate sources of filth and infectious and communicable diseases affecting the public health and bill the owner or other person in charge of the premises upon which this nuisance occurs for the cost of abatement;
- (g) make necessary sanitary and health investigations and inspections on its own initiative or in cooperation with the Department of Health or Environmental Quality, or both, as to any matters affecting the public health;.....

(ii) accept, use, and administer all federal, state, or private donations or grants of funds, property, services, or materials for public health purposes; and

(iii) make agreements not in conflict with state law which are conditional to receiving a donation or grant;

(i) prepare, publish, and disseminate information necessary to inform and advise the public concerning:

(i) the health and wellness of the population, specific hazards, and risk factors that may adversely affect the health and wellness of the population; and

(ii) specific activities individuals and institutions can engage in to promote and protect the health and wellness of the population;

(j) investigate the causes of morbidity and mortality;

(k) issue notices and orders necessary to carry out this part;

(l) conduct studies to identify injury problems, establish injury control systems, develop standards for the correction and prevention of future occurrences, and provide public information and instruction to special high risk groups;

(m) cooperate with boards created under Section 19-1-106 to enforce laws and rules within the jurisdiction of the boards;

(n) cooperate with the state health department, the Department of Corrections, the Administrative Office of the Courts, the Division of Juvenile Justice Services, and the Crime Victim Reparations Board to conduct testing for HIV infection of alleged sexual offenders, convicted sexual offenders, and any victims of a sexual offense;

(o) investigate suspected bioterrorism and disease pursuant to Section 26-23b-108; and

(p) provide public health assistance in response to a national, state, or local emergency, a public health emergency as defined in Section 26-23b-102, or a declaration by the President of the United States or other federal official requesting public health-related activities.

(2) The local health department shall:

(a) establish programs or measures to promote and protect the health and general wellness of the people within the boundaries of the local health department;

- (b) investigate infectious and other diseases of public health importance and implement measures to control the causes of epidemic and communicable diseases and other conditions significantly affecting the public health which may include involuntary testing of alleged sexual offenders for the HIV infection pursuant to Section 76-5-502 and voluntary testing of victims of sexual offenses for HIV infection pursuant to Section 76-5-503;
- (c) cooperate with the department in matters pertaining to the public health and in the administration of state health laws; and
- (d) coordinate implementation of environmental programs to maximize efficient use of resources by developing with the Department of Environmental Quality a Comprehensive Environmental Service Delivery Plan which:
 - (i) recognizes that the Department of Environmental Quality and local health departments are the foundation for providing environmental health programs in the state;
 - (ii) delineates the responsibilities of the department and each local health department for the efficient delivery of environmental programs using federal, state, and local authorities, responsibilities, and resources;
 - (iii) provides for the delegation of authority and pass through of funding to local health departments for environmental programs, to the extent allowed by applicable law, identified in the plan, and requested by the local health department; and
 - (iv) is reviewed and updated annually.
- (3) The local health department has the following duties regarding public and private schools within its boundaries:
 - (a) enforce all ordinances, standards, and regulations pertaining to the public health of persons attending public and private schools;
 - (b) exclude from school attendance any person, including teachers, who is suffering from any communicable or infectious disease, whether acute or chronic, if the person is likely to convey the disease to those in attendance; and
 - (c)
 - (i) make regular inspections of the health-related condition of all school buildings and premises;
 - (ii) report the inspections on forms furnished by the department to those responsible for the condition and provide instructions for correction of any conditions that impair or endanger the health or life of those attending the schools; and.....

26A-1-126 Medical reserve corps.

(1) In addition to the duties listed in Section 26A-1-114, a local health department may establish a medical reserve corps in accordance with this section.

26A-1-127 Surge capacity, surveillance, and community outreach plan.

(1) In addition to the duties listed in Section 26A-1-114, a local health department shall develop and implement a locally appropriate plan, in coordination with appropriate local, state, and federal partners, to:

- (a) investigate disease outbreaks;
- (b) expand outreach and education efforts to employers, schools, and community organizations; and
- (c) expand local capacity to respond to disasters or disease outbreaks.

26A-1-128 Tobacco, electronic cigarette, and nicotine product permits -- Enforcement.

A local health department:

(1) shall enforce the requirements of Title 26, Chapter 62, Tobacco, Electronic Cigarette, and Nicotine Product Retail Permit;

26A-1-129 Electronic Cigarette, Marijuana, and Other Drug Prevention Grant Program -- Reporting.

(a) A local health department shall administer the grant program with funds allocated to the grant program under Subsection 59-14-807(4)(d), to award grants to:.....

R380. Health, Administration.

R380-40. Local Health Department Minimum Performance Standards.

R380-40-1. Authority.

This rule is promulgated as required by Section 26A-1-106(1)(c). The minimum performance standards apply to all local health department services, regardless of funding sources

R380-40-7. Local Health Department Personal and Population Health Services.

(1) Each local health department shall provide health education and health promotion services to include: conducting community health assessments, identifying leading causes of disease, death, disability and poor health; and implementing evidence-based services to address the identified priorities.

(2) Each local health department shall provide evidence-based communicable disease prevention and control services to include: reporting, surveillance, assessment, epidemiological investigation, and appropriate control measures as defined in State disease plans for reportable communicable diseases and other communicable diseases of public health concern.

(3) Each local health department shall ensure health services by assessing the availability of health-related services and health providers in local communities; identifying gaps and barriers in services; convening or participating with community partners to improve community health systems; and providing services identified as priorities by the local assessment and planning process if approved by the local board of health.

(4) Each local health department shall provide epidemiology services including surveillance for reportable conditions, tracking occurrence of conditions affecting the health of communities, and obtaining or preparing epidemiologic data to guide prioritization of problems, and development and evaluation of prevention and control programs.

(5) Each local health department designated as a local registrar of vital statistics shall ensure the registration of appropriate certificates for all live births, deaths, and fetal deaths that occur in the registration area, as required by Utah Code Annotated Section 26-2.

(6) Each local health department shall provide evidence-based services as guided by local community assessment and planning to include:

- (a) maternal and child health services,
- (b) injury control services; and
- (c) chronic disease control services.

R380-40-8. Local Health Department Environmental Health Programs.

(1) Each local health department shall ensure that there is a program including the maintenance of an inventory of regulated entities or complaints for:.....*Then it lists 14 areas of focus with additional rules that require enforcement by Local Health Departments – such as food safety, schools, public pools, tanning beds, indoor clean air act, meth labs, complaints, etc.*

.....(2) Each local health department shall develop, implement, and maintain environmental health programs to meet the special or unique needs of its community as determined by local or state needs assessment and the local board of health.

R380-40-9. Local Health Department Public Health Emergency Preparedness.

(1) Each local health department shall conduct public health emergency preparedness efforts.....

R380-40-10. General Performance Standards for Local Health Department Laboratory Services.

Each local health department shall ensure the availability of laboratory capacity to support public health programs.....

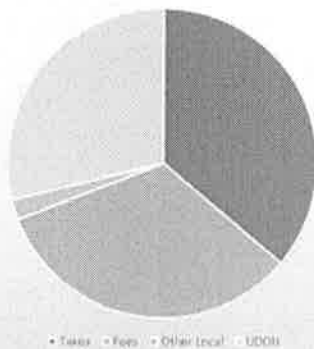
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Local Public Health Funding 2018 (Excluding Fees)							
County	Population	2019 Local Tax Funding	Dollar per person census				
Beaver	6,580	\$42,333.00	\$6.43	Morgan	12,045	\$122,063.00	\$10.13
Box Elder	54,950	\$464,595.00	\$8.45	Plute	1,445	\$9,625.00	\$6.66
Cache	127,068	\$880,242.00	\$6.93	Rich	2,464	\$55,978.00	\$22.72
Carbon	20,269	\$127,045.00	\$6.27	Salt Lake	1,152,633	\$13,454,300.00	\$11.67
Cedar	980	\$19,900.00	\$20.31	San Juan	15,449	\$130,000.00	\$8.41
Davis	351,713	\$2,860,182.00	\$8.13	Sanger	30,621	\$176,914.00	\$5.78
Duchesne	19,964	\$358,400.00	\$17.95	Sevier	21,539	\$129,102.00	\$5.99
Emery	10,014	\$84,999.00	\$8.49	Summit	41,933	\$1,200,000.00	\$28.62
Garfield	5,080	\$32,658.00	\$6.43	Tooele	69,907	\$727,313.00	\$10.40
Glen	9,764	\$79,715.00	\$8.17	Utah	622,213	\$2,082,600.00	\$3.35
Herrington	52,775	\$327,087.00	\$6.20	Wasatch	33,240	\$576,222.00	\$17.34
Iron	11,535	\$69,246.00	\$5.99	Washington	171,700	\$1,049,605.00	\$6.11
Kane	7,709	\$512,519.00	\$66.46	Wayne	2,693	\$16,308.00	\$6.08
Kane	13,005	\$79,246.00	\$6.13	Weber	256,390	\$1,391,000.00	\$5.43
				TOTAL	3,151,105	\$27,609,552.00	\$8.75

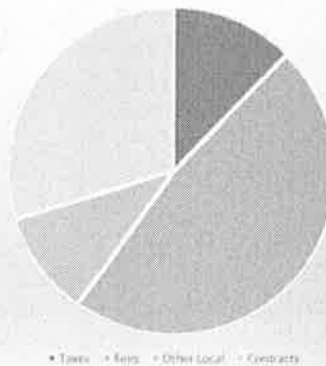
**Sample LHD funding formula distribution on contracts
 Public Health Preparedness**

Local Health Department	Population	Amount of Funding	Per Capita	Local Health Department	Population	Amount of Funding	Per Capita
Salt Lake	1,152,633	\$846,864	.74	Central	80,858	\$296,007	3.66
Utah	622,213	\$494,152	.79	TriCounty	56,382	\$240,828	4.27
Weber/ Morgan	268,404	\$420,411	1.57	Southeast	40,047	\$205,574	5.13
Southwest	243,844	\$423,369	1.73	Tooele	69,907	\$176,660	2.53
Bear River	136,122	\$359,859	2.64	Summit	41,933	\$166,800	3.98
Davis	351,713	\$336,779	.96	Wasatch	33,240	\$159,194	4.79
				San Juan	15,449	\$113,047	7.32

Salt Lake County Funding



Utah County Funding



Quality Improvement – How are we doing, where can we improve

Mosquito Abatement:

All respondents indicated they have either “known about Mosquito Abatement services for years” or have heard of it by word of mouth.

All respondents said the staff were helpful in answering questions and concerns.

Eight of ten respondents had a positive experience with Mosquito Abatement from the sampling.

Most were highly appreciative of the service and surprised at the thoughtful actions and disciplined approach of the mosquito Abatement Division Employees.

One respondent reported an issue with the phone system which worked they said well through June but would not go to voicemail between July and October

Some respondents indicated they “didn’t hear the trucks and motors at night” unlike in years past.

Quality Improvement - Continued

Vital Records:

94% of respondents indicated it was easy to order a certificate

83% of respondents’ orders took less than 15 minutes to complete

100% of respondents deemed theirs as a reasonable waiting period to receive the certificate – many were pleasantly surprised at the wait times in comparison to other governmental agencies such as DMV, Social Security, etc.

94% of respondents indicated their services as good or great

94% of respondents indicated that the staff provided complete and accurate information

100% of respondents said the staff were helpful in answering questions and concerns

Overall experience ranked 4.77 on a scale of 1 (bad service) to 5 (great service)

Only two respondents indicated an issue at all. One suggested that if the staff were busy that they could state, “We will be with you in a moment” as a courtesy to the patron. The other made a mistake on some prior forms, but Vital Records staff found a creative solution to the problem and waide the patron through the necessary steps to resolve the issue.

Quality Improvement - Continued

WIC – Women, Infants and Children

- 1) Courtesy of the check in employee 4.8 of 5
- 2) Courtesy and respect of all employees 4.8 of 5
- 3) Knowledge of measuring employee 4.8 of 5
- 4) Helpfulness of employee in answering questions 4.8 of 5
- 5) Knowledge of the nutritionist 4.8 of 5
- 6) Helpfulness of the nutritionist 4.8 of 5
- 7) Most appointments took between 20-60 minutes
- 8) Level of difficulty in scheduling appointment 4.0 of 5 (5 is easy)
- 9) Reasons scheduling an appointment is difficult
 - a) Limited clinic hours/class times offered
 - b) Getting time off work

Some of the biggest challenges WIC faces are the issues involved with clients getting vouchers redeemed at grocery stores. Often stores have new cashiers who are not well acquainted with the requirements. In November of this year we will be converting over to an EBT system which should resolve many of these issues.

Mosquito Abatement Cost Comparison

District	Population	Cost	Per Capita Costs
Box Elder MAD	56,916	\$1,037,865	\$18.24
Davis MAD	309,739	\$2,985,000	\$9.64
Magna MAD	130,000	\$507,446	\$3.90
Salt Lake MAD	213,317	\$3,684,128	\$17.27
South Salt Lake MAD	845,806	\$1,113,434	\$1.32
Utah County MAD	650,932	\$1,046,983	\$1.61
Salt Lake County Total	1,189,123	\$5,305,008	\$4.46

Comparison of 2019 to 2020 in areas where the drone was used – North County

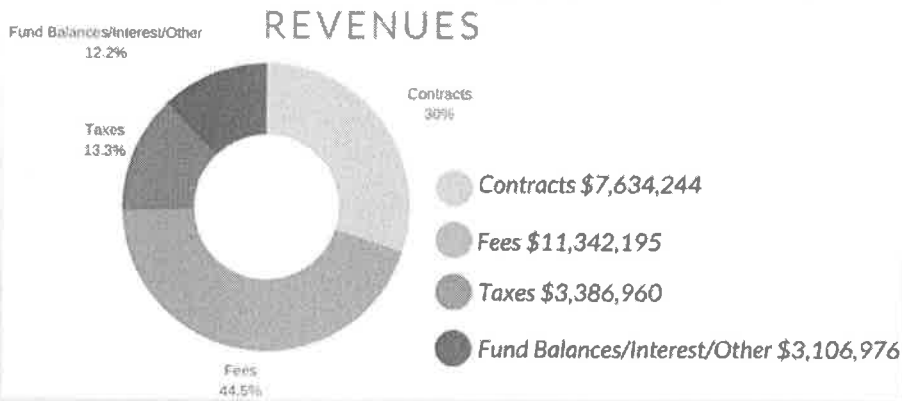
Area	2019	2020	% Change
Willow Park, Lehi	4,588	2,467	-46.23%
AF Boat Harbor, AF	3,140	173	-94.49%
Inlet Park, Saratoga Springs	3,977	2,026	-49.06%
No Drone used below			
Loch Lomond, Saratoga Springs	1,255	1,391	10.84%
TOTALS	12,960	6,057	-53.26%

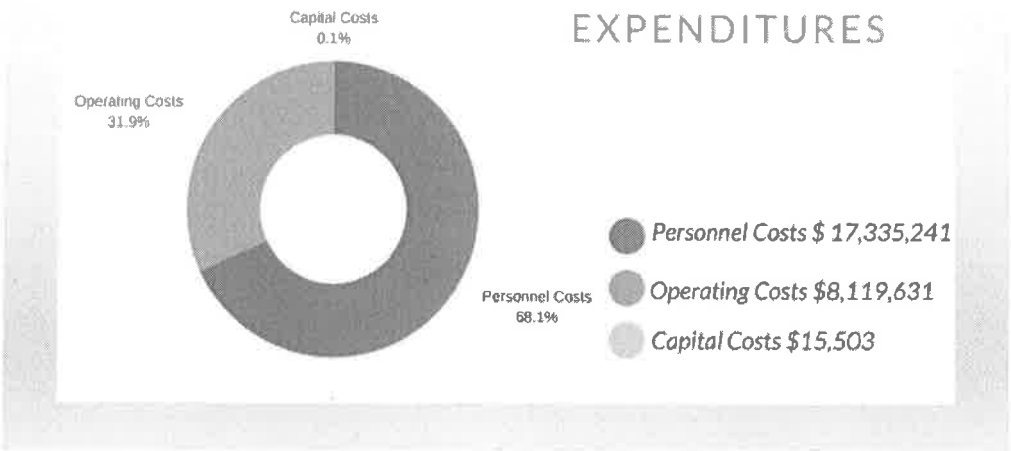
Cost Savings using Drone - Estimated

	Acreage	Plane Cost @ \$.82 per acre	Chemical Used – Gallons	Chemical Cost @ \$686/gal	Total Cost
Air Spray Northern County – 2109	34,984	\$28,686.88	205	\$42,225.90	\$70,912.78
Air Spray Northern County – 2020	0	\$0.00	0	\$0.00	\$0.00
	Acreage	Drone Cost @ \$75.00 per acre	Chemical used lbs	\$13,410.00	\$20,860.00
Drone Applications Northern County – 2020	298	\$7,450	1490	\$13,410.00	\$20,860.00
Cost Savings for Drone application in the same area					\$50,052.78

Health Department Goals & Performance Based Metrics

October 19, 2020





Administration

Administrative support to 10 divisions/major programs.



2020 & 2021 Performance Based Metrics:

➤ Outcomes:

- ✓ Completed new website January 2020.
- ✓ Completed Project Public Health Ready 2020.
- ✓ Quality Improvement Survey
- ✓ Completed updated draft of all UCHD Policies and Procedures for review by Board of Health, HR, Legal, etc. 2020

➤ 2021 Goals:

- Seek technological efficiencies to provide rapid service to public, reduce staff workload, and address COVID pandemic needs. Examples: Automated Contact Tracing, implementation of COVID Vaccine Scheduler, etc.)
- Develop enhanced web Dashboard to provide key data to policy makers, partners, employees, and the public. (project underway)
- Refine performance reporting benchmarks for health department to provide regular updates to County Commission and new Utah County Budget Book. (Objective Measures: ECW, Paragon, Catalyst, Silver, and other relevant database tools.)
- Complete Training Needs Assessment in 2021 and utilize Relias LMS to address top two identified priorities in each Division/Program. (Measures: Utilize Relias LMS reporting analytics to verify and report outcomes.)
- Continue Board of Health request to increase public awareness of UCHD programs and services to public through enhanced website, cost effective social media, videography and other communication mediums. (Measures: Google Analytics, Meltwater, Archive Social, etc.)

Environmental Health

Promote and protect the Health of Utah County residents by keeping land, air, & water quality safe and healthy. We reduce foodborne illness and many other preventable risks.



2020 & 2021 Performance Based Metrics:

➤ Outcomes:

- ✓ Issued 20,664 Food Handler's permits
- ✓ Completed 3,407 food establishment inspections
- ✓ 329,430 vehicle emissions tests
- ✓ 2,525 public pool samples
- ✓ Discovered 24 samples identifying health risk.

➤ 2021 Goals:

- Maintain environmental health inspection services at statutorily required levels.
- Complete standardized food safety program.

Health Promotion

Promoting health and wellness for all Utah County Residents.



2020 & 2021 Performance Based Metrics:

➤ Outcomes:

- ✓ Completed all contractual mandates for programs and services including Asthma, Injury Prevention, Tobacco and Chronic Disease Prevention.
- ✓ Coordinated successful Website development for UCHD Divisions.
- ✓ Completed annual Customer Service Surveys for all UCHD Divisions.
- ✓ Public Information Officer monitored public relations for all departments with high level of success.

➤ 2021 Goals:

- Successfully integrate all Utah County Substance Abuse prevention programs.
- Completed 100% of contractual mandates.
- Improve web use satisfaction by 10%.
- Conduct Tobacco Retailer survey.
- Improve home-based asthma prevention program scores for customer service, behavioral controls, and other key indicators.
- Conduct 200 car seat checks and reduce absenteeism by 20% with new client reminders.
- Establish customer satisfaction baseline data for virtual classes.

Women Infants & Children (WIC)

A Federal Supplemental Nutrition Program for Women, Infants and Children.



2020 & 2021 Performance Based Metrics:

➤ Outcomes:

- ✓ Heightened Outreach: WIC received grant funds to develop a new Mobile WIC clinic to reach families in high needs areas.
- ✓ Increased Social Media presence: Increased Facebook post frequency, produced two new videos, and increased by 541 new followers.
- ✓ Client satisfaction: Client satisfaction survey reported 95.7 rated their experience at WIC as good or excellent, 91% reported they successfully changed behaviors, (68% reported eating more servings of fruits and vegetables).
- ✓ Integrated Referral and Intake System: 233 referrals sent from WIC to South Franklin Partnership.

➤ 2021 Goals:

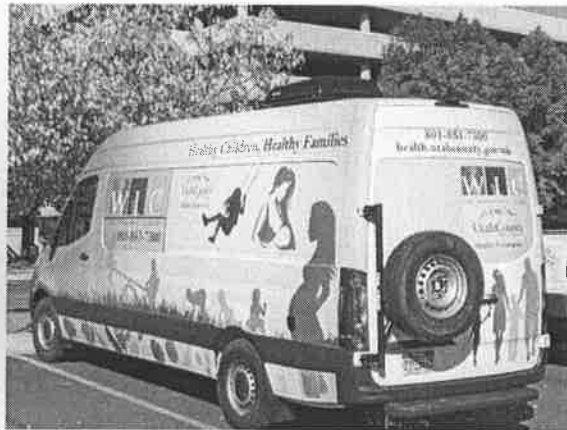
- Increase WIC participant satisfaction by 25% at the grocery store with the new eWIC EBT card in 2021.
- Increase accessibility to WIC by utilizing our Mobile WIC clinic quarterly during 2021.
- Increase referrals on the new Unite Us referral program to the goal of 20 per month during 2021.
- Increase breastfeeding, prenatal and postpartum contacts by 25% over Fiscal Year 2020.

***The Utah County WIC Program is 100% federally funded.**

Key Value:

- Average Clients served per month: 10,217
- Clients provided health foods, nutrition education, etc.: 122,604

New Mobile WIC Clinic



Healthy Lifestyles – Well4Life

Theme: "Sharper Focus 2020 – Focus on what really matters."

*Human Resources plays an instrumental role in the success of the Well4Life employee wellness program.

2020 & 2021 Performance Based Metrics:

➤ To exceed the yearly 70% participation completion requirements for SHARE Checklist:

- Complete Online Health Assessments: 79% of employees.
- Complete Activity Campaigns: 71% of employees.
- Complete Digital Health Coaching Journey: 72% of employees.
- Complete Annual Health Screening: 86% of employees.

Key Value: In addition to achieving increase health and wellness of employees, achieving 70% participation is required for Select Health to renew the Utah County health insurance without drastic cost increases. This provides considerable cost savings to Utah County and employees.

Family and Personal Health - Nursing

Preventing public health disease and poor health through professional public health and proven clinical measures.



2020 & 2021 Performance Based Metrics:

➤ Outcomes:

- ✓ Maintained educated workforce with virtual and online training opportunities. (in-person training not an option during COVID-19 pandemic)
- ✓ Increased public visibility of programs and services during current pandemic.
- ✓ Safeguard critical vaccine serum with three professional grade refrigeration/freezer units.
- ✓ Prevented disease with public health strategies.
- ✓ Enhanced public health disease surveillance.
- ✓ Vaccine preventable diseases have decreased.
- ✓ Developed technology based client service offerings due to COVID-19.

➤ 2021 Goals:

- Seek technological efficiencies to provide rapid service to public, reduce staff workload, and address COVID pandemic needs. Examples: Automated Contact Tracing, Implementation of COVID Vaccine Scheduler, etc.]
- Contact at least 95% of COVID-19 positive cases within 24 hours of receiving lab results.
- Investigate 95% of reportable communicable diseases and refer/treat following CDC guidelines.
- Provide developmental screenings for at least 95% of children in maternal-child programs.
- Screen at least 95% of new mother in maternal-child programs for post partum depression (PPD)
- Provide immunizations to at-risk populations in at least 10 off-site clinics Utah County
- Case manage 90% of identified women who have risk factors for cervical or breast cancer
- Provide heart disease screening for 95% of UDOH contracted numbers of women
- Ensure that 95% of identified school children with health concerns have current health care plans

Mosquito Abatement

Control of Vectors of Disease and Nuisance



2020 & 2021 Performance Based Metrics:

➤ Outcomes:

- ✓ Used q-PCR testing in house to test for West Nile Virus, Western Equine Encephalitis (WEE), and Saint Louis Encephalitis (SLE).
- ✓ Responded to hundreds of service requests within a 24-hour workday period
- ✓ Used innovative Drone method to surgically treating hard to reach geographic locations with traditional larva control methods
- ✓ Educated elementary students about aquatic invertebrates and mosquitoes
- ✓ Use best practice methods to improve MAD mosquito abatement services to residents.

➤ 2021 Goals:

- Maintain a disease factor index of 3 or less in 4 of 5 months in the summer.
- Enhance employee training by using Relias in 80% of our staff training.
- Continue drone innovation by increasing drone usage to 1000 acres in larva control.

Key Value:

- No human West Nile Virus, WEE, and SLE disease reported in Utah County during 2020 MAD season.

Senior Services: Foster Grandparents and Senior Companions



2020 & 2021 Performance Based Metrics:

➤ Outcomes:

- ✓ 53 Foster Grandparent volunteers served 34,959 hours, helping more than 525 students in Alpine, Nebo and Provo School Districts.
- ✓ 33 Senior Companion volunteers served 22,785 hours assisting 161 clients in Utah and Wasatch Counties.
- ✓ Despite extreme restrictions due to COVID-19 pandemic, programs adapted to implement COVID safe volunteer services.

➤ 2021 Goals:

- Foster Grandparents will improve tutoring and mentoring skills for children they serve, as well as learning about "getting good and getting older" for themselves.
- Senior Companions will focus on forgetting their age and living their lives by providing opportunities for reflection, fund activities, exploration of new concepts and support for continued growth.
- Both Programs are developing innovative strategies for FG and SC volunteers to provide services while protecting self and others from COVID-19 infection. Strategies include:
 - Plastic barriers in vehicles
 - Virtual visits with tablets
 - COVID safe monthly training for volunteers

Public Information and Communication

Public relations, emergency and communications delivery and guidance for the UCHD.



2020 & 2021 Performance Based Metrics:

➤ Outcomes:

- ✓ Utilized media monitoring tool to easily track, respond and measure media coverage related to UCHD and public health stories of interest (Meltwater).
- ✓ Utilized Archive Social tool to rapidly respond to requests for information including media and GRAMA requests in a timely manner.
- ✓ Facebook following increased to 6000+ followers (a 3x increase). Social Media presence has increased substantially.
- ✓ Active and dynamic interaction with the public through web comments and messenger.
- ✓ With new website launched in January 2020, PIO managed 10x increase in responding to web comments from the public in a timely manner.
- ✓ Crafted COVID-19 messaging for all divisions, call center, contact tracers, and state and local partners.

➤ 2021 Goals:

- Seek technological efficiencies for improving public relations delivery and guidance for UCHD. (Objective Measure: Meltwater & Archive Social)
- Lead implementation of COVID-19 vaccine online scheduler for efficient and safe delivery of voluntary large-scale vaccination of public.
- Continue innovating UCHD Annual Report to reflect best practice and service stories for public and stakeholder engagement.

ERIC EDWARDS , HEALTH DEPARTMENT DEPUTY DIRECTOR (continued presentation)

Administration and Vital Records – New Requests

New Requests	Amount:
Postage to send increased demand of online orders of certificates from Silver Sys.	\$ 9,600
Replacement generators for current units which are underpowered to run HCC equip.	\$ 21,000
Replacement of 18 year-old chairs offering little/no back support for Vital Records staff	\$ 3,000
Replacement of 9 very old monitors for Vital Records staff. (dimming & poor resolution)	\$ 1,170
Computer support for HCC laptop computer needed	\$ 1,776
Phone support for HCC needed.	\$ 1,200
Purchase 800MHZ radios for HCC coalition members for redundant comm. needs.	\$ 4,500
Phone and Computer support for Health Admin Finance Manager	\$ 2,376
Replacement water filters for HCC hospitals used during emergency incidents.	\$ 2,000

* Reveues are already in the budget revenue submittal

**STEVE ALDER, ENVIRONMENTAL HEALTH BUREAU DIRECTOR
 (continued presentation)**

Environmental Health – New Requests

New Request:	Amount:	New Request:	Amount:
Requesting New EHS Uniforms	\$ 81,803	Programing devices	\$ 2,100
Boat gas	\$ 5,500	* Vehicle maintenance	\$ 2,000
Special Diet Supplies	\$ 8,500	* All Subjects conference	\$ 4,800
Testing/condemnation movies	\$ 11,500	* ASE certifications	\$ 944
Undercover vehicles	\$ 5,000	* SWANA training	\$ 650
Food Sampling Lab Fee	\$ 13,000	* Train the trainer	\$ 1,250
Food Sampling Supplies/FFC	\$ 2,800	* Postage	\$ 1,200
Food Handler Cards	\$ 4,500	* Copier toner	\$ 900
Motor Manuals	\$ 940	* Pool/PO Course	\$ 2,925
Actual Diagnostic tracking device	\$ 3,800	* Office supplies Provo	\$ 4,000
Undercover vehicles	\$ 7,000	* Time limited employees	\$ 11,492

* Requests are already in the budget submittal

Environmental Health Increased demands

It has been 6 years without increased staffing

- We have 37 staff
- Salt Lake County has 93 and they do not have the demand for septic systems and are less than half our population size
 - In the past 6 years:
 - Wastewater has increased to all-time high demands
 - Food establishments have increased by over 500 facilities
 - Pools have increased by over 140
 - Schools have increased by over 30

Environmental Health assigns 160-170 food facilities to each inspector, along with 40 pools and 15 schools. This does not account for septic installations. This number changes every year but with the housing boom, environmental health is reviewing and approving septic installations at a drastic pace and the complexity of these systems increases because of the locations where housing is being built.

LORI BARBER, FAMILY & PERSONAL HEALTH DIVISION DIRECTOR (continued presentation)

Family and Personal Health (Nursing) – New requests

Nurse Practitioner/HIPAA Compliance Officer (one full-time employee to do both roles)	\$ 139,882
Half-time merit Clinical Assistant II American Fork Clinic	\$ 31,236
Half-time merit Public Health Nurse II for American Fork Clinic	\$ 48,636
Public Health Nurse Informaticist	\$ 100,941
Promotion of Health Educator Tech to Health Educator I in Wellness Clinic	\$ 1,257
Annual background checks for home visitors in maternal child program (17 at \$28 each)	\$ 476
Three computers & monthly fees for Wellness Clinic exam rooms	\$ 8,628
4 phones & monthly fees for Wellness Clinic rooms for CA case management & COVID	\$ 3,180
2 scanners and software to work with eCW (Provo Imm Clinic and Wellness Clinic)	\$ 2,400
Fax machine and monthly fees for TB clinic (\$35/month)	\$ 800
Vaccine refrigerator to replace 16-year-old Traulson refrigerator in AF Clinic	\$ 10,000
Replace worn out chairs AF clinic (5) CHWs & nurses 2nd floor (7), Wellness Clinic (2)	\$ 5,950
Privacy tinting Provo Immunization Clinic exam room windows (8 windows in 5 rooms)	\$ 2,000
Half-time merit Public Health Nurse II for Payson Clinic starting in April, 2021	\$ 35,550
Full-time Public Health Nurse II for Nebo School District (Nebo pays 1/2) beginning July	\$ 44,904
CPR e cards (increased request d/t schools who reimburse us for most of these)	\$ 4,500

PATTY CROSS, HEALTH PROMOTIONS DIRECTOR (continued presentation)

Health Promotion – New Requests

* Grant Funds for E-Cig Prevention Community Grants	\$ 373,966
* E-cig compliance checks	\$ 10,950
* Data base needs	\$ 1,000

* Revenues are already in the submitted budget

**DAN MILLER, MOSQUITO ABATEMENT MANAGER
 (Continued Presentation)**

Mosquito Abatement – New Requests

7 tons of Zenvic, 5 drums of dibrom, 100 bags VectoBac, 125 bags of VectMax 60 jugs	88,742
New iPad's for field and spray workers need to be updated to run the programs	13,739
increase in drone application to 1000 acres-apply to larva habitat to reduce pop by 75%	23,500
Pay increase for qualified season employees	6,175
Needed for testing of WNV, SLE, and WEE	2,651
Salary for a New Merit Employee Lab Tech.	36,712
Benefits for a New Merit Employee Lab Tech.	31,883
Programing Charges from I.T. Department	17,500
Replacement Bicycle (Replace 1 bike per ~ 5 years to maintain workable equip.)	450
Mosquito Trap Repair and replacement	1,000
I-pad Data Charges (to pay increase price in service contract for the summer).	61
Employee Recognition	45
Special Department Supplies (boots, spreaders, dippers, buckets, etc. for in field & lab).	367
Q-PCR maintenance contract (to pay increase price in service contract).	314
Background checks (more seasonal employee turnover creates need for more BGCs).	304
Pesticide licensing fees (to get/renew pesticide applicators fees for employees).	170
Facebook Advertisements (target awareness about vaccinating horses, etc at low cost).	150
Van Rental (to transport MA employees to Spring Workshop cost effectively).	70
Membership into professional Organizations (to cover increased cost of memberships).	100

JILIAN PORTO, WIC DIVISION DIRECTOR (continued presentation)

WIC – New Requests – All will be funded by WIC funds

MOBILE CLINIC ACCOUNT 2500 - GAS AND SERVICE FEES	\$	800
MOBILE CLINIC ACCOUNT 5610 - INSURANCE FOR MOBILE CLINIC	\$	239
MOBILE CLINIC ACCOUNT 2800 - INTERNET HOTSPOT FOR MOBILE CLINIC	\$	480
INFRASTRUCTURE GRANT- ACCOUNT 5670-260. LAPTOPS/ DOCKING STATIONS	\$	50,000
FURNITURE AND EQUIPMENT - ACCOUNT 7420	\$	2,000

CHERI TUCKETT, SENIOR SERVICES PROGRAM COORDINATOR
(continued presentation)

Foster Grandparents – New Requests

Replacement of 15-Passenger vans used to transport volunteers. (Motor Pool request) \$ 40,100

RUDY LIVINGSTON, BUDGET MANAGER – REGARDING THE VAN, THERE WAS A PREVIOUSLY RECAPITALIZED ASSET IN THERE, THEN A GOOD PORTION OF THAT SHOULD BE INCLUDED IN THERE BUT. THERE IS ONE WHERE WE WOULD WANT TO WORK WITH PUBLIC WORKS AND THE MOTOR POOL OPERATIONS TO MAKE SURE WE GET THIS INCLUDED IN WHAT THEY ARE SERVICING AND TAKING CARE OF THEN INCLUDING IN THE LEASE RATES THAT THEY CHARGE OUT.

CHERI TUCKETT (continued presentation)

Senior Companions – New Requests

Time Limited employee 25 hours and .50 cent hour raise (overage what fed won't cover)	\$4,960
Carry-forward funds from fed (CNCS)	\$38,021
National Senior Corp travel-annual required	\$1,621
Stipend increase set by CNCS	\$49,105
Recruitment activities to increase VSY's (volunteers)	\$1,000

PUBLIC COMMENTS

In compliance with the Americans With Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during this meeting should notify Alice Black at (801) 851-8111 at least three days prior to the meeting.

DocuSigned by:

Tanner Ainge

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TANNER AINGE
Commission Chair

ATTEST:

DocuSigned by:

Alice Black

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Deputy Clerk/Auditor