

UTAH COUNTY
PUBLIC WORKS DEPARTMENT
2855 South State Street
Provo, Utah 84606
(801) 851-8600

REQUEST FOR INFORMATION

for

**BRIDAL VEIL FALLS
CONCESSIONAIRE**

RFI # 2018-1

CLOSING DATE
FOR RECEIPT OF PROPOSALS: Wednesday, January 24, 2018

TIME: 3:00 p.m. (Mountain Time)

PLACE: Office of the Utah County Purchasing Agent
100 East Center Street
Room 3600
Provo, Utah 84606

SEND EMAIL RESPONSE TO: **Robert Baxter, Utah County Purchasing Manager**
robertb@utahcounty.gov

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1. PURPOSE

Through this Request for Information (RFI), Utah County is seeking responses from potential concession providers and/or operators (Respondent) concerning potential ideas for improvement and operation of the Bridal Veil Falls area, which is owned by Utah County, in Provo Canyon, Utah.

Utah County seeks to obtain descriptions of services, capabilities, products, specifications, features, processes, contracting options, and other information or suggestions for consideration prior to possibly issuing a formal request for proposal (RFP) for such items

Responses to this RFI should include a description of the Respondent's qualifications and the services they provide that may be advantageous to have located at Bridal Veil Falls. Descriptions should include details of how those services would benefit the public and Utah County.

This is a Request for Information only and does not constitute a commitment, implied or otherwise, that Utah County will take procurement action in this matter. Any response to this RFI is non-binding and will be used for informational purposes only in order to potentially develop a public solicitation. Utah County shall not be liable for any cost incurred in responding to this RFI or in furnishing the requested information. Any information obtained in a response may or may not be used in a future RFP.

2. RESPONSE CONTENT

Each response should include:

- A. Complete contact information, including respondent's legal name, address, city, state, zip code, telephone number, email address, and Internet web address.
- B. Respondent's Statement of Qualifications
Each respondent shall provide a brief statement of qualifications that indicates their experience and qualifications relative to the services described in the response.
- C. Description of Improvement Ideas
Each respondent shall provide descriptions of potential solutions as set forth herein. Descriptions of each solution shall include how it would operate and be managed by the provider and Utah County, industry standards and best practices, performance measurements and standards, and potential innovations.

3. RESPONSE SUBMISSION

Each Respondent must submit their response via email to the Utah County Purchasing Manager, Robert Baxter. The email containing the response must be clearly labeled "Bridal Veil Falls Concessionaire RFI 2018-1". Responses must be sent to robertb@utahcounty.gov.

4. QUESTIONS AND CLARIFICATIONS

All questions regarding this RFI must be submitted through the Utah Public Procurement (SciQuest) web site. The deadline for submission of questions is specified on the SciQuest web site.

5. AMENDMENTS

All changes to this RFI will be made through written addendum only. Answers to questions submitted through SciQuest shall be considered addenda to the RFI.

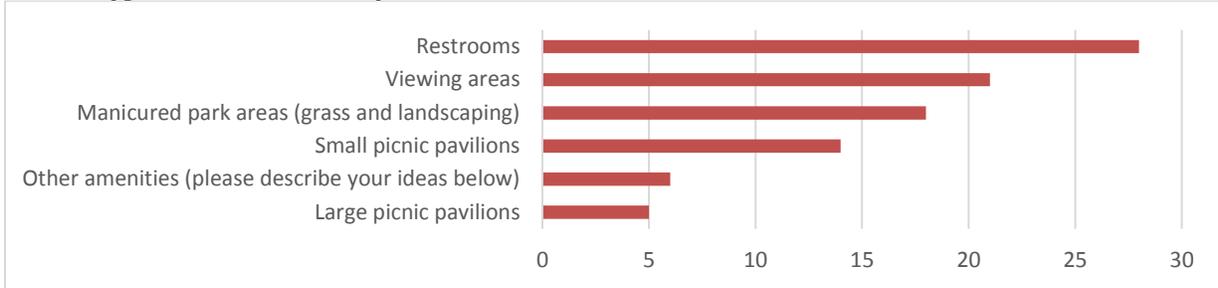
6. DISPOSITION OF RESPONSES

All responses (and the information contained therein) shall become the property of Utah County, and the County reserves the right to use any or all ideas presented.

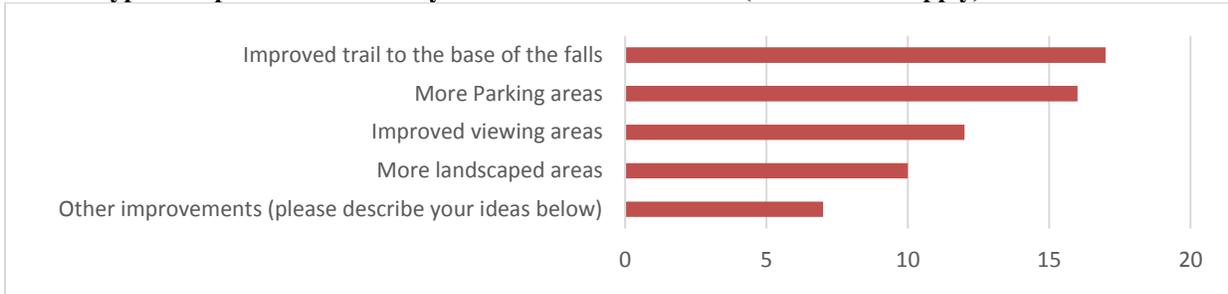
BRIDAL VEIL FALLS QUESTIONNAIRE RESULTS

Below are the results of a questionnaire that solicited public input on five questions. The questionnaire was advertised via signs at the Bridal Veil Falls site from August 1 through September 4, 2017, and respondents accessed the questionnaire on their mobile devices using a QR code posted on the signs.

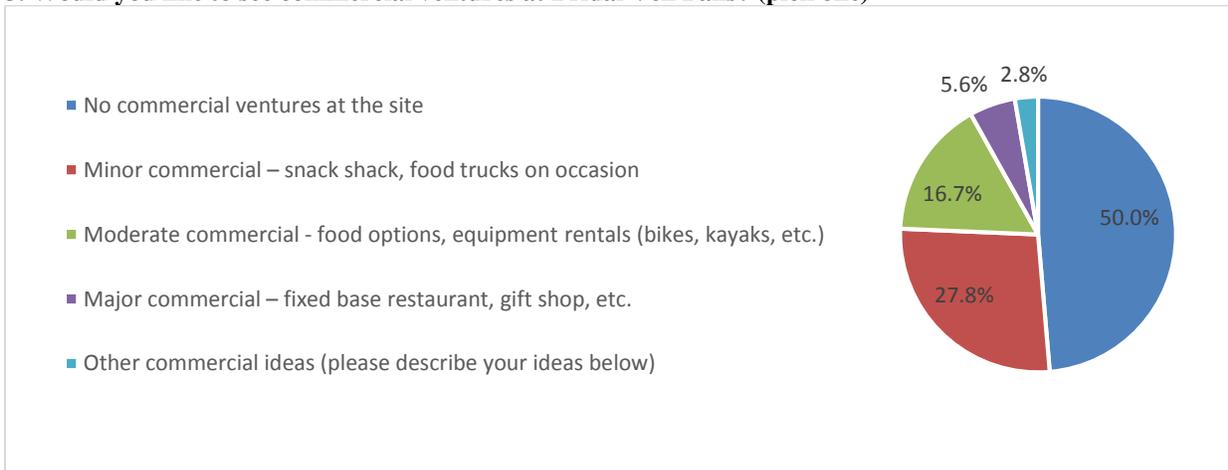
1. What type of amenities would you like to see at Bridal Veil Falls?



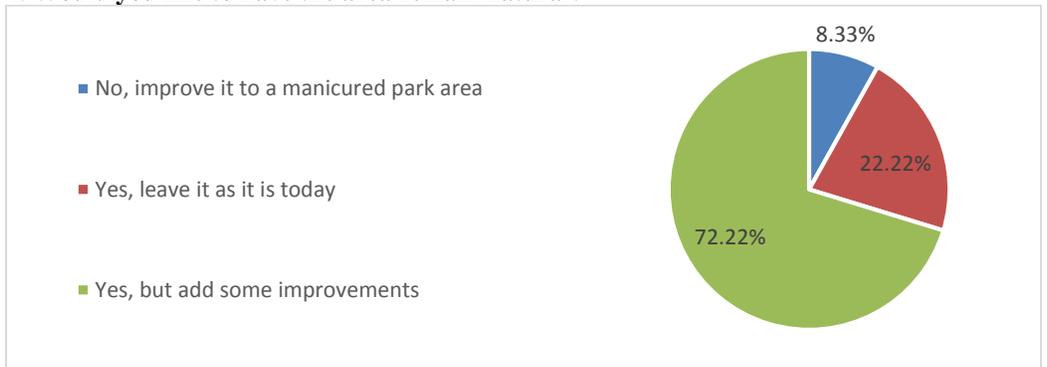
2. What type of improvements would you like to have at the site? (Mark all that apply)



3. Would you like to see commercial ventures at Bridal Veil Falls? (pick one)



4. Would you like to have the area remain natural?



5. Please describe any other ideas you have for improving this beautiful area?

1. More natural
2. I'd like an area set up for food truck usage in the summer with a common seating pavilion. Maybe a snack shack kind of thing, but nothing permanent due to the avalanche danger. I come here at least once a week, spring, summer, and fall
3. New trail pavement, more grass along trails and less dirt/gravel. Water the grass at 10pm, not during the day. Free camping spots with safe fire pits. Put fish back in the pond by bridal vale falls. Build parking under highway, so nature won't be disturbed by parking lots. Better grills!
4. Better Hiking trails to the upper levels of the water fall.
5. Please add benches
6. Have a longer fence line to provide further protection to visitors, especially children. More maintenance to keep up on trash and graffiti.
7. More benches to sit at near the falls.
8. Handicapped access
9. Please keep it natural
10. Fire pits and BBQ grills. Yes keep it a simple park but make bathrooms better quality and provide paper and soap.
11. Privatize it (answered 3.D)
12. maybe like a log cabin?
13. It'd be nice if there were a stoplight at the entrance to the parking area, or perhaps a reduced speed limit in that general area.
14. Safety fence extended to triple its current size a little below and a little above along the trail for the safety of visitors and children at the bottom of the falls. Just keep bridges and parking in good condition. Get rid of the snow shack and ice cream truck that were parked there today
15. Grassy areas to put blankets or chairs.
16. Add a fence by the fall and river. It's a little dangerous with a lot of people and kids around. They could fall into river.
17. No one has money on them to buy anything when you are exercising. Who wants to carry money? People viewing the falls usually don't have money on them.
The viewing area is being ruined by the Long Boards and bikes. The cement slabs are being chipped at and many are ruined by the long boards going fast over the bridge which is putting in holes between the cement and wooden planks. The signs for the walking zone are not working. Many bikes and long boards just ignore the signs and keep going right through the crowd of people. This of course causes many accidents. People with small children and dogs are constantly trying to get out of their way so they don't get hit. I suggest making four changes to the area:
 1. Widen the north bridge (existing bridge) to make it easier for bikes and long boards to exit the trail and not hit anyone walking on the bridge so you can pass each other easily.

2. About 50 feet before the north bridge put in speed bumps to stop and slow the bikes and long boards and daily runners so they can exit. Also add signs directing them to exit.

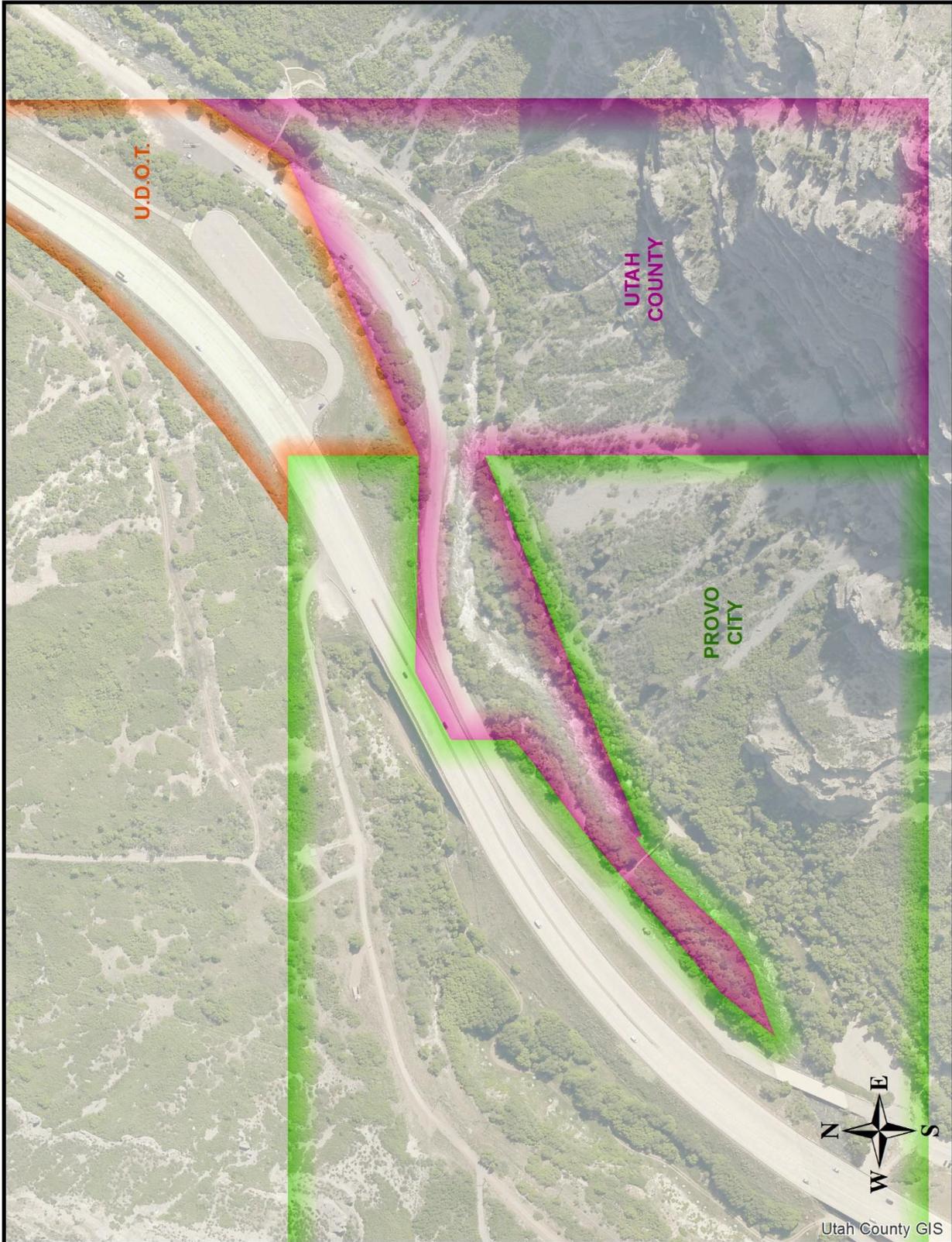
3. Repave the road on the other side of the river and make a trail on that side for the bikes and long boards and runners. This allows the bikes and long boards and daily runners to be away from the people who are visiting the falls.

4. Make a bridge across the river where the top and bottom trails meet at and make it wide enough for bikers, long boards and runners to easily cross back and forth so they can exit the area to the other side and then reenter the trail at the north side.

I am on the trail about 2 to 3 days a week and I see many people frustrated by how the trail currently is people visiting the falls (many from outside the state/country) do not like the bikes, long boards and runners going through the middle of the viewing area.

If the bikers, runners, long boarder and daily walkers and had a good way around the falls they would take it. This change would make the viewing area less crowded and make it a more enjoyable experience for all that visit the falls.

Bridal Veil Falls Property Map
(Approximate Boundary Locations)



Bridal Veil Falls Aerial Photo

