



STATE OF THE COUNTY ADDRESS

January 21, 2014

*Utah Valley Convention Center
220 West Center Street
Provo, Utah*

UTAH COUNTY

2014 STATE OF THE COUNTY ADDRESS

January 21, 2014

1:00 p.m.

Utah Valley Convention Center

Program

Welcome -----Commissioner Gary Anderson

Prayer -----Dr. Joseph Miner

Presentation of Colors-----Utah County Sheriff Office Honor Guard

Pledge of Allegiance -----Robert Kirk, County Treasurer

National Anthem -----Hannah Harkness, Miss Utah County

Comments-----Commissioner Gary Anderson

Video Presentation -----Mike Stansfield

Comments -----Commissioner Larry Ellertson

Comments -----Commissioner Doug Witney

Presentation of Commissioner Medal of Honor -----Commissioner Gary Anderson

Presentation of Business of the Year Award -----Commissioner Gary Anderson

Light Refreshments-----Utah Valley Convention Center

UTAH COUNTY ASSESSOR OFFICE

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- The Utah County Assessment office annually reviews and revalues all properties in Utah County for property tax purposes. In 2013 the county property counts were:

Residential:	123,640
Commercial:	10,801
FAA:	8,085
Other:	23,089
Total:	165,615

- The total market value associated with these 165,615 properties was \$37,832,000,000. The associated taxable value was \$22,130,080,000.
- In addition to the real property values, there were 16,954 business personal property accounts that were valued at \$1,857,541,000. Personal property manufacture homes totaled 2,366 with an associated market value of \$28,053,000. For 2014, the personal property tax exemption will increase from \$4,000 to \$10,000, meaning a business with less than \$10,000 in market value personal property will not be required to pay the personal property tax if they file for the exemption.
- Motor Vehicle Fees in Utah County totaled \$25,617,876.
- Tax Relief in Utah County classifications, included Circuit Breaker, Indigent, Blind, and Veteran, totaled \$2,292,828.
- In Utah County the majority of the taxes are distributed to school districts, followed by cities, towns, and the county. The remaining distribution (less than ten percent) is divided between special service districts. Almost all of the revenue generated by local property tax remains in Utah County. The exception to this was a \$60,000 distribution from the Multicounty Assessing and Collection rate and some projects outside of Utah County by special service districts that service multiple counties. These exceptions usually represent less than one-tenth of one percent of the total taxes collected.

UTAH COUNTY ATTORNEY OFFICE

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- The Utah County Attorney’s Office prosecuted 3,556 felony cases, 1,341 misdemeanor cases and 911 juvenile cases. In addition, we assisted the Utah County Justice Court as they processed 17,816 traffic offenses.
- Resolved 8 homicide cases through either jury trials or negotiations.
- Investigations Bureau received 138 cases involving white collar, political corruption, in-custody deaths and officer involved shootings.
- Civil Division saved Utah County \$616,443 by negotiating the transfer of Utah County’s insurance carrier.
- Negotiated and drafted necessary agreements to facilitate the completion of the Murdock Trail Project.
- Processed over 530 requests pursuant to the Government Records Access Management Act.

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- Transition to electronically file all documents with the Fourth District Court.
- Conduct computer forensic training for all police agencies and certify 10 additional officers to perform telephonic and computer analysis in the Bureau’s computer laboratory.
- Assist the Fourth District Court in expanding current drug court programs and establish a Veteran’s Drug Court program.

UTAH COUNTY CHILDRENS' JUSTICE CENTER

2 0 1 3 A C C O M P L I S H M E N T S	<ul style="list-style-type: none"> • Total Individual Children served during 2013: 1519 children • Total number of Parents/Guardian Served: 1250 + adults (Includes children interviewed, medical exams only, case staffings, on-site services, treatment)
	<ul style="list-style-type: none"> • New Child Victims Served: 1,308 • Medical exams only: 27 • Children Interviewed: 783 (103 also had forensic medical exams) • Second Interviews: 20 • Other children served onsite: 612
	<ul style="list-style-type: none"> • Child Victim Cases (MDT Staffing Only) 186
	<ul style="list-style-type: none"> • Transcriptions Prepared: 74
	<ul style="list-style-type: none"> • Age-appropriate Specialized Treatment groups at CJC: 15 Sessions/Week • 480 Children (<12 yoa) Participating in Tx Groups at CJC • 121 Teens (12-17 yoa) Participating Tx Groups at CJC • 430 Parents Participating Tx Groups at CJC
	<ul style="list-style-type: none"> • Specialized age-appropriate Child Abuse Treatment Groups are provided onsite with a number of highly skilled community therapists so that parents and children can be served separately within appropriate age-groups, but at the same time, in a comfortable location. We greatly appreciate and depend on the dedicated community volunteers who help support our efforts to serve the children and families who come here needing our help.
	<ul style="list-style-type: none"> • Volunteers Serving at the CJC/FJC 175 • Children served by Onsite Volunteers: 1,081 • New Volunteers Screened and Trained: 67 • Children receiving extended Child victim Mentor Services: 39 Primary victims / 82 Secondary victims
	<ul style="list-style-type: none"> • The Family Justice services Program has served multiple victims and families in 2013. The one-stop clinic on Tuesday evenings has provided access to critical life-supporting services, including family law and protective legal services, housing, Workforce Services programs, UCSO victim advocacy, DCFS services, food and shelter program, and others. This clinic has served 731 persons in crisis (most with families) during this year—1149 separate services were provided. Victim services and critical counseling have been provided to more than 528 women who are victims of violent crime.

UTAH COUNTY CHILDRENS' JUSTICE CENTER

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- Maintain community support and grant funding to serve child abuse victims and families
- Retain CJC Forensic Interviewer position to serve very young and vulnerable child victims
- Increase victim services capacity to facilitate healing and safety for families with critical needs
- Retain Family Justice Center services (with on-stop clinic) for families with critical needs
- Serve victims by improving case tracking through the criminal justice system.
- Maintain Utah County Children's Justice Center as fully accredited by the National Children's Alliance

UTAH COUNTY CLERK/AUDITOR DEPARTMENT

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- **Marriage Licenses & Passports**
 - Marriage Licenses Issued—5161
 - Passport Applications Processed—3565
(This represents an increase of over 1100 from 2012)
- **Tax Administration**
 - Valuation Notices Sent—166,419
 - Board of Equalization Appeals— 1753 representing 2952 parcels
 - Tax Abatement Applications processed in 2013 were 3554 broken down as follows:
 - Circuit Breaker 1064
 - 20% Circuit Breaker 981
 - Indigent 206
 - Blind 113
 - Veteran 1190
- **Elections**
 - Registered Voters in Utah County as of the end of 2013—241,276
 - New Voters added to the Voter rolls, or Voter records updated during 2013—17,657
 - 2013 was a Municipal Election Year. The cities of American Fork, Lehi, and Provo contracted with the County to administer their Primary Elections in August and their General Elections in November.

- **Finance**

The 2014 adopted General Fund Budget was \$ 73, 043,526.00 Actual Expenditures for 2013 should come in around \$ 73 million dollars.

The External Auditor published their Financial Audit of 2012 in the summer of 2013 and the County received an “Unqualified Opinion”, meaning that the financial statements and reports appear to represent fairly the financial position of the County.

UTAH COUNTY EXTENSION OFFICE

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Agriculture and Gardening

- Provided grower diagnostic training on invasive pests including the Brown Marmorated Stinkbug and Spotted Wing Drosophila
- Implemented three pumpkin variety trials to improve profit potential for Utah County farmers
- Orchard pest monitoring research for Codling Moth, Peach Twig Borer and Western Cherry Fruit Fly to help growers reduce production costs
- Applied research project on iron management in cherries to increase production
- Hosted **150** at Utah Horticulture Convention
- Graduated **82** new Master Gardeners
- Total volunteers hours from the Master Gardener program: **4,860**
- Held pesticide-use trainings to certify **226** applicators
- Set up network of three bee inspectors for Utah County
- Record number of County Fair Open Class entries: **2,121**
- Horticulture diagnoses & class training: **6,255**
- Farm Field Days: **6,100** participants

Family & Consumer Science

- Conducted relationship training program titled, “How to Avoid Falling For a Jerk or Jerkette” with **520** participants
- Food Safety Manager’s Certifications – **60**
- Master Food Preserver’s Certifications – **14**
- Food Sense Nutrition Education participants – **6,800**

UTAH COUNTY EXTENSION OFFICE

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Youth and 4-H

- Record participation in Utah County Fair: **3,601** entries; **480** went on to the State Fair
- Increased 4-H after school to **27** sites from 17

4-H Activities	# of Clubs or Programs	Members
Traditional	141	1,106
After school	27	4,274
Enrichment	11	5,687
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- Celebrate **20 years** of Farm Field Days teaching **100,000** participants about the importance of agriculture in their lives
- Establish sweet corn and radish variety trials; continue fruit industry research
- Establish 4-H MakerSpace Program

UTAH COUNTY HEALTH DEPARTMENT

Utah County residents are one of the healthiest populations in the entire United States. This is demonstrated by our very low infant mortality rate of 4 per 1,000 live births and by our low rates of death from heart disease and cancer, the two most common causes of death.

The Health Department has seen the following notable achievements this year:

- 1,290 reportable communicable disease cases were investigated.
- Over 80 community school immunization clinics administered various vaccines to 5,111 adults and children.
- Immunization clinics in our Provo and American Fork facilities administered about 70,000 vaccinations.
- About 20,000 clients were given preventive health screenings in our clinics or at in-home visits.
- A new “Mother’s Milk Depot” was opened and has received nearly 6,000 ounces of donated breast milk collected to feed vital nutrition to premature babies in the hospitals.
- Over 21,800 mothers, infants and preschool children received WIC nutrition assessments, education and supplements.
- The Payson WIC Nutrition clinic is being enlarged to serve clients more efficiently. 99.6% of WIC clients rated the services either Excellent (75.2%) or Good (24.4%).
- 95.5% of stores refused to sell tobacco to underage youth.
- A new “Talking2Teens” website was launched to help parents talk to their teens about abstinence from early sexual activity.
- 82 Foster Grandparents volunteered 54,626 hours, assisting 987 children in 29 schools and facilities.
- 51 Senior Companions volunteered 36,309 hours to 293 frail elderly in-home and community-based settings saving families and taxpayers \$908,000 of long term care costs.
- Our new Mosquito Abatement facility in Spanish Fork was opened as our home-base from where we monitor and control mosquito populations and mosquito-borne diseases such as West Nile virus and equine encephalitis.
No human or horse illnesses occurred from these mosquito borne diseases.
- A new statewide sewage disposal rule was adopted on September 1, 2013.
- A new statewide food-handler permitting rule was implemented on August 1, 2013.

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UTAH COUNTY HEALTH DEPARTMENT

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- Over 2,000 public food businesses were inspected for food safety.
- 360 public recreational pools were inspected for safety and sanitation.
- 1,400 other public businesses received environmental health inspections.
- Child Passenger Safety staff gave 33 car seat classes, instructed over 750 parents on proper use of infant car seats and distributed 217 child safety seats to low-income families.

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- Have more online application and vital records services available for residents.
- Finish implementation of the Customer Service Satisfaction Program.
- Increase access to immunizations in the north and south parts of the county through our American Fork, Payson and school-based clinics.
- Incorporate the FDA's Retail Food Program Standards.
- Increase and enhance meaningful volunteer opportunities for limited-income seniors to improve the lives of more at-risk children and elderly in our community.
- Work with the State to convert the WIC voucher system to an electronic benefits card system, much like other states. Increase the percent of mosquito service requests addressed within 24 hours.

UTAH COUNTY INFORMATION SYSTEMS

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Software Development

- Redeveloped the Utah County Motor Pool Information System.
- Developed a Proof-of-Concept Computer Assisted Mass Appraisal System. System was given funding and support for statewide implementation at Fall UAC.
- Began conversion of Legacy Payroll system to the new Highline Human Resource Information System (HRIS).
- Revised the Financial System to allow expanded communication between Commission and departments during the purchase order and check writing process.
- Revised all systems per State, Federal and accounting requirements.

Operations and Support

- Supported the 2013 Primary and General elections including: ballot preparation; configuration of the election for the electronic voting machines; tested and certified voting machines used in the election; processed vote tabulation and prepared election result reports.
- Updated the network infrastructure in the Administration Building.
- Maintained and supported the day-to-day functions of a 1500+ device network including workstations, printers, servers, data storage, network components, etc.

Law Enforcement

- Created a program to replace the Guard 1 System. It utilizes the existing County Card Key system. The program is closely integrated with Jail System/QuickPods/and Medical. This program is used for head count/Muster call and roll call/ time clock.
- The Inmate Medical System has had major upgrades including more reports and online prescription ordering via Diamond Rx. A new inventory system for prescription medications was brought online in the 3rd quarter of last year.
- The ICE booking system was updated and enhanced for off site bookings.

UTAH COUNTY INFORMATION SYSTEMS

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Geographic Information Systems

- Developed a "Digital Plat" application for the Recorder's Office which is designed to give the public direct access to the official Utah County Ownership Plat maps from the Recorder's Office Service Counter. Users can print any portion of the plat map they desire removing the necessity of storing and maintaining hand-drawn paper maps in the office.
- Published a Utah County Trails mobile application giving users the convenient ability to browse through a wide variety of trail types and amenities and discover where the many hiking opportunities are in our county.
- Deployed a sign location application to assist the engineering staff spatially catalog the County's sign inventory. This application links the existing UCRIS database with new GIS data layer detailing the sign location

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- Implement the payroll portion of the Highline system.
- Develop a new jail head count program using entry card data.
- Deploy a new suite of web-based mobile field applications for Mosquito Abatement.
- Develop a map-based mobile Engineering asset inventory system.
- Integrate the jail video visitor program into the Jail Management System.
- Implement the Computer Assisted Mass Appraisal (CAMA) system locally.
- Publish an updated edition of the Utah County Atlas, preferably in electronic form.
- Provide additional access and support for mobile devices for use in all systems.
- Enhance all existing systems as required by law and department needs.
- Continue to virtualize all production servers and migrate data to network storage.
- Replace aging sections of the network infrastructure with newer and faster devices.
- Find innovative ways to increase County government efficiency through technology.

UTAH COUNTY JUSTICE COURT

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- **TOTAL CASES FILED 19,485**
 - Traffic Cases Filed 17,816
 - Criminal / Misdemeanor Cases Filed 1,253
 - Small Claims Cases Filed 416
- **TOTAL CASES DISPOSED 20,335**
 - Traffic Cases Disposed 18,547
 - Criminal/ Misdemeanor Cases Disposed 1,574
 - Small Claims Cases Disposed 214
- Applied for and received funds in the amount of \$1,540.00 from the State Justice Court Technology, Security and Training Account to purchase two flat screen televisions for presenting evidence during trials.
- In the process of upgrading the video equipment in both Courtrooms
- E-filing is now available statewide. The Court is continuing to work with each issuing agency/vendor to correct problems as they arise to allow citations to be received electronically.
- In conjunction with the Recorders Office/Records Division all closed out files beginning with the current year are now being scanned. This allows images of all documents available to Court Personnel via a data image computer program, which saves personnel time and frees up space at the County Record's Center.

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- Better serve the needs of the public. Accept online credit card payments for fines.
- Continue to improve court security. Apply for a grant to provide a secure parking area for Judges and Staff and also provide video surveillance in other areas of the Health and Justice Building.
- Administer justice efficiently, according to law, with respect and fairness to all parties, thereby improving the quality of life in the community

UTAH COUNTY PERSONNEL OFFICE

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- Revised Personnel Rules and Regulations, and restructured employment categories, in order to comply with the Affordable Care Act. Modified benefit plans and distributed various notifications as required.
- Provided training for all employees in avoiding sexual and other harassment. Achieved 100% participation and completion.
- Introduced the “IncomeFlex” feature to retirement plans to provide an option which guarantees a stream of income for life from a participant’s defined contribution retirement plans.
- An assigned team from Personnel and IT built and implemented a new Human Resource Information System. The team participated in several weeks of onsite training and have been working to complete Phase One of the implementation, which includes payroll processing.
- Cross trained additional staff members in new assignments in order to improve the flexibility and responsiveness of the Personnel Department.
- Hired 173 new and replacement employees, screening over 1000 applications to fill these vacancies. Processed over 2000 status changes during the year, and administered payroll and benefits for approximately 1400 employees.

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- Complete Phase One implementation of new Human Resources Information System. Begin work on Phase Two, including employee and manager self-service.
- Conduct a market study analysis of County positions and make appropriate adjustments to County Pay Plan and/or steps and ranges.
- Introduce enhancements to County retirement plans, including individual advice services for employees.
- Standardize procedures and processes relating to transitional duty and accommodation of disabled employees.
- Continue to provide a high level of service in a timely manner to employees, supervisors, Department Heads, and the public.

UTAH COUNTY PUBLIC WORKS DEPARTMENT

Engineering/Parks Divisions

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- Completed work on North County Boulevard.
- Installed fiber optic line within North County Boulevard
- Assisted in flood issues in Alpine and West Mountain.
- Assisted in flood control matters in Genola and Santaquin, installing new pipes to channel spring runoff and storm water into the Strawberry Highline Canal.
- Assisted Springville City in clearing debris and foliage from Hobble Creek.
- Replaced two bridges on the American Fork River at 6400 North and near 6250 North.
- Assisted in the dredging and clearing of the American Fork River from 6800 North to Utah Lake.
- Began work on replacing the bridge at the mouth of Payson Canyon.
- Acquired rights of way and/or easements for bridges, roads, fiber optic lines.
- Processed several surplus property sales.
- Repaired asphalt segments along the Provo Canyon Parkway, Jordan River Parkway, Hobble Creek Parkway, and the parking lot at Spanish Fork River Park.
- Inspected 10 gravel pits located within County boundaries.
- Inventoried 530 miles of county roads.
- Maintained 2,628 road signs, installed 228 new signs, and repaired 246 signs.
- Issued 27 access permits, 5 excavation permits, and 8 excavation permits for utility companies.
- Removed 60 hazardous or fallen trees at Willow, Spanish Fork River, and Nunn's parks.
- Repaired 15 wooden tables at various park locations.
- Maintained and repaired all sprinkling systems in all county parks.
- Maintained and cleaned 16 restrooms in county parks and trails.
- Handled 29 parkway events included full and half marathons.
- Installed a new playground and landscaping at Thanksgiving Point trail head.
- Oversaw 2639 park reservations plus another 1700 camping reservations.
- Handled over 150 events at Equestrian Park.

Buildings and Grounds Division

- Maintained over 1-million sq. ft. of county buildings and 700,000 sq. ft. of grounds surrounding county buildings.
- Removed snow on 15,000 lineal feet of sidewalks on and around county buildings.

UTAH COUNTY PUBLIC WORKS DEPARTMENT

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- Brought the new Mosquito Abatement building on line.
- Conducted major remodels in the Treasurer’s Office, the EOC, Chamber of Commerce, Substance Abuse, and the County Attorney Investigative division.
- Installed new card reading system throughout the County Security Center/Jail.
- Tracked all county issued keys, and key cards.
- Replaced the heat exchanger on the Jail’s culinary water heater.
- Conducted fire alarm inspections and certifications in all county facilities.
- Responded to over 7,000 individual work orders.
- Conducted 300 biohazard clean ups.
- Assisted in opening 6 new restrooms along the Murdock Trail.

Motor Pool Division

- Maintained 302 vehicles in the county fleet and 237 pieces of county equipment.
- Replaced 27 vehicles, including the addition of a new Harley Davidson motorcycle for Sheriff’s Patrol.
- Conducted a public auction of 27 aged county vehicles and 18 pieces of equipment.
- Completed 2,402 work orders.
- Processed 168 vehicle safety inspections and 190 emission tests.
- Processed 56 accident reports.
- Ordered and dispensed 244,082 gallons of gasoline and 58,627 gallons of diesel fuel.
- Conducted monthly safety meetings.
- Participated in 366 hours of continuing education courses to upgrade skills.
- Improved and upgraded our fleet control software.

Roads Division

- Graded all county owned gravel roads.
- Hauled fill material and road base to various road locations for use in road maintenance.
- Chip sealed multiple miles of county roads.
- Concluded asphalt work on several miles of county roads.
- Installed or cleared cattle guards on Forest Service properties under contract.
- Graded multiple miles of US Forest Service roads under contract.
- Cleaned debris basins along major rivers such as Hobble Creek, Spanish Fork, and near Santaquin.

UTAH COUNTY PUBLIC WORKS DEPARTMENT

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Roads Division

- Snow removal on all major county roads as needed.
- Repaired hundreds of pot holes.
- Cleaned, maintained, or installed new culverts in and around county roads as needed.

Administration Division

- Handled reservations for all county parks and buildings.
- Processed and distributed over 4,000 work orders.
- Processed and cleared 6,526 purchase orders.
- Handled all incoming people to the Public Works service counter, distributed all mail, and assisted in the switchboard responsibilities.
- Processed payroll for the 70 or so Public Works employees.
- Processed all cash register receipts totaling \$651,864.94.

Community Development Division

- Participated in 11 meetings of the Planning Commission; nine meetings of the Board of Adjustment; as well as multiple public meetings concerning the Utah Lake Shoreline Protection Overlay Zone.
- Issued 28 single family dwelling building permits, 32 single family dwelling remodeling permits, 180 miscellaneous building permits for other uses including agricultural structures.
- Followed through on 10 Board of Adjustment appeal applications and processed 10 land use ordinance text amendment applications.
- Inspected 913 sites, conducted 1724 building inspections, and enforced 16 code violations.
- Issued 16 new business licenses, renewed 217, and conducted 121 inspections of various businesses.
- Approved 6 large scale developments for a total of 71 building lots.
- Responded to 29 fire calls and conducted 23 fire related investigations.
- Issued 750 fire related permits and inspected 984 businesses for compliance with fire safety issues.

UTAH COUNTY PUBLIC WORKS DEPARTMENT

Weed Control Division

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- Sprayed 1,000 miles of county road rights of way while treating all 2,200 traffic signs and road delineators.
- Continued our annual crusade to eradicate Phragmites around Utah Lake by concentrating on the Saratoga Bay, Provo Bay, South Utah Lake and the northern Utah Lake shoreline areas.
- Treated almost 2,600 acres utilizing aerial and ground sprayers to combat the Knapweed.
- Assisted over 100 private landowners in treating 7,000 acres against various noxious weeds.
- Under US Forest Service contracts, treated road rights of way in Sheep Creek, Bennie Creek, Nebo Creek, Lake Fork, Dairy Fork, Tie Fork, Starvation, and portions of Skyline for weeds.
- Under contracts with the BLM, monitored and inventoried over 3,500 acres while treating 100 acres for noxious weeds while simultaneously mapping and treating 220 acres of high priority school trust lands under contract with the Utah State Lands.
- Conducted field trips through various school agencies to teach youth about noxious weeds.
- Continued our public outreach and training programs to instruct private landowners how to notice and take an active role in monitoring noxious weeds within their respective jurisdictions.

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- Complete environmental work for Elk Ridge Drive and start design and construction.
- Acquire remaining right-of-way for Murdock Connector in Highland and start construction.
- Construct the Jordan River Parkway to Murdock Canal Trail connection.
- Construct the Lehi Southern Rail Trail from Cabelas to the Utah-Salt Lake County line to connect with Draper City's Porter Rockwell Trail.
- Complete and update to the Utah County General Plan.
- Complete design of the Foothill North facility in American Fork.

UTAH COUNTY PURCHASING AGENT

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- Put into effect a new P-card policy which resulted in expediting purchase orders.
- Defined relationships between Utah County and businesses through contracts and agreements.
- Worked closely with IS to develop and train departments to use the new "comment" tab in the financial purchasing system. This has streamlined communication between the PA, Commission and Department.
- Worked closely with IS to create an accessible data base that contains our vendor's W-9 forms.
- 25 sealed bid proposals were issued in 2013.
- Continue updating our old agreements to get the best products for the best price.

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- Continue working with Commission and Paul Jones to review and revise (where needed) the purchase rules & regulations.
- Conduct County departmental training to review procurement rules & regulations.
- Work with the departments to maximize the use of the P-card.
- Improve the County agreement database by either an internal program or outside source.

UTAH COUNTY RECORDER OFFICE

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- **Statistics for the year 2000 thru 2014**

Year	No. of Documents	Fees Collected
2000	103,729	\$1,493,221
2001	138,812	\$2,254,565
2002	156,689	\$2,302,906
2003	202,949	\$3,381,079
2004	146,499	\$2,497,515
2005	152,272	\$2,671,749
2006	176,663	\$3,090,834
2007	179,205	\$3,028,005
2008	136,181	\$2,227,670
2009	133,890	\$2,242,804
2010	115,151	\$1,914,462
2011	95,242	\$1,606,260
2012	115,839	\$2,124,080
2013	117,844	\$2,084,862
2014 (as of January 3, 2014)	679	\$11,069

* 304 plat maps were recorded for 2013 (Subdivision, Annexation)

*4,857 new taxable parcels were created for 2013

- **Other Fees Collected in 2013**

Copy Fees \$26,747

Microfilm Fees \$12,060

- **TOTAL REVENUE FOR 2013 \$2,126,617.00**

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- Created a universal check list to fill in parcels that are missing from the GIS layer and to help fix any other errors on taxing parcels.
- Family Search and Utah County contracted to digitally scan old records for Utah County website and public use.
- Working with the GIS Department, continued to make our GIS software programs easier for access to the online record information.
- Continued to provide customer service with personal attention and helpful instruction.
- Continued to scan files in the records center, stored records safely and securely and in process of creating a list of all the books at the record center.

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- Continue to fill in the missing parcels in the GIS layer and correcting any errors in taxing descriptions.
- Continue to coordinate with Family Search to scan the older records for use on the website.
- To be acquainted and up to date with the portions of the Utah State Code that applies to land records and the Recorder's Office.
- Continue supplying customer service and helpful instructions to the general public.
- Continue to serve our information to the public for no cost.

UTAH COUNTY SHERIFF OFFICE

Total Employees: 492 - **261 Full Time Sworn Law Enforcement Employees**
- **91 Full Time Civilian Employees - 140 Part Time**

This includes elected, appointed, merit status, Limited Time employees, Reserve Deputies, Law Clerk Bailiffs and Wild Land Fire Strike Teams.

The Sheriff's Office is organized into two Bureaus, the Enforcement Bureau and the Corrections Bureau. Chief Deputies command Bureaus. Each Bureau is subdivided into the Divisions for work continuity. Each Division is supervised by a lieutenant and non divisional services are supervised by a Civilian Director.

The Enforcement Bureau is responsible for the delivery of those services traditionally associated with police operations. It is composed of four divisions responsible for all Patrol, Investigations, Emergency Services, Judicial/Civil and other specialized duties. The Bureau provides service to the unincorporated areas of the county as well as multiple recreation and canyon areas. The Bureau also serves seven municipalities that contract with the Sheriff's Office for their law enforcement services.

The Enforcement Bureau's purpose is to serve and protect the citizens of Utah County by responsibly enforcing the laws. Deputies receive extensive training, not only in being extremely competent in police skills, but also in conducting themselves in a professional manner that fosters a good harmonious relationship with the community. We understand that to be truly effective public servants we must have the help and cooperation from citizens who know their community and neighborhoods better than anyone. By earning the citizens trust, we can work together in a corroborative effort that will allow all of us to live in a safer, more peaceful, community.

The Corrections Bureau's goal and mission of the Utah County Jail to provide adequate control, effective supervision, competent staff, safety of staff and inmates, justice and fairness, education and rehabilitation. We believe in making cost effective decisions and in making sure that the taxpayer's monies are spent in the most effective manner possible, while providing a critical function required by our community. We believe in treating those incarcerated humanely, understanding that incarceration is punishment in and of itself. We hope to provide education and rehabilitation so that those incarcerated can make proper decisions and choices in changing the course of their life.

We have seen our inmate population increase from an average daily population of 651 inmates at the beginning of 2008, prior to the expansion of the jail, to an average daily population of 950 inmates as of September 2013. The Utah County Jail operates 24 hours a day, 7 days a week, and 365 days a year with sworn and civilian posts that are required to be filled in order to maintain operational capacity.

UTAH COUNTY SHERIFF OFFICE

2013 STATISTICS OF INTEREST

Enforcement Bureau Statistics

The Utah County Sheriff's Office Enforcement Bureau provides law enforcement services for 1,574 square miles of unincorporated county lands.

During 2013; Total Arrests: 4,236 DUI Arrests: 282 Felony Arrests: 467 Misdemeanor Arrests: 3,487 Traffic Citations: 8,716

Total Dispatched Calls for service: 29,724

Search & Rescue team call outs: 124

Stolen property recovered value: \$ 104,160

Death Investigations: 25 Homicides: 1

Registered Sex Offenders Arrested: 112

Civil papers served: 4,756 Criminal arrest warrants: 1,655 In-State extraditions: 698 Out of State extraditions: 81

Correction Bureau Statistics

Individuals Booked in the Utah County Jail in 2013--14,027

Individuals Released from the Utah County Jail in 2013--14,488

Average Days in Custody--33

Average Daily Population for Utah County Jail in 2013--887; 709 male ADP, 178 female ADP

High Inmate Population for 2013--1043

Low Inmate Population for 2013--764

Total Capacity of Utah County Jail--1092

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UTAH COUNTY SHERIFF OFFICE

	Average Condition of Probation inmates in Utah County Jail in 2013--222
	Average ICE Detainees in Utah County Jail in 2013--185
	Average Daily GPS Inmate Population in 2013--76
	Average Daily Work Diversion Inmate Population in 2013--80
2	Average Daily Jail Industries Inmate Worker Population in 2013—68
0	Operation Budget for 2013--\$24,153,757.00
1	Revenue for 2013--\$8,144,169.12
3	Jail Industries Net Profit for 2013 (record year)--\$784,651.01
A	<i>*As a note of interest, the Utah County Sheriff's Office Corrections Bureau has offset</i>
C	<i>over 30 percent of its operational budget with revenue for at least the past four years.</i>
C	<i>The national average of revenue generated by jails is 7 percent or less.</i>
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M	Meals Produced for the Utah County Jail, Foothill Treatment Center and Meals on
P	Wheels for 2013--Daily, 4,161; Annually, 1,518,765
L	Staff assaults in 2013--6
I	Felony Charges Filed from Criminal Activity in the Utah County Jail--44
S	Felony Cases for Possession of a Controlled Substance in a Correctional Facility--26
H	Felony Cases for Assault by a Prisoner--8
M	Felony Case for Damage to a Jail--1
E	Felony Cases for Possession of Contraband in a Correctional Facility--9
N	Misdemeanor Cases for Possession of Tobacco/Alcohol in a Correctional Facility--8
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s	The Utah County Jail is inspected by Immigration Customs Enforcement, US Marshall's, Utah Sheriff's Association Jail Audit and NCCHC. The Utah County jail is Compliant and Accredited with all State and National Standards.

UTAH COUNTY SURVEYOR OFFICE

Section monuments of the Public Land Survey System (PLSS) form the basis of defining boundaries of all private and public lands including water right sources, road rights of way, utility easements, etc. The County Surveyor is mandated to preserve and perpetuate these monuments. A majority of section corners have been identified in the urban corridor area, and efforts continue to identify monuments in more remote areas.

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S | <ul style="list-style-type: none"> • In June, 2013 a meeting regarding survey monument preservation was held with city officials. Emphasis was on municipal responsibility regarding survey monuments. • 15 PLSS Township Resurvey Plats were placed in the new format with NAD '83 HARN U.S. Survey Foot converted State Plane Coordinates. With help from the I.T. Department, these plats are now online and made accessible to the public. • 553 individual PLSS section corner ties sheets were drawn in our new tie page format and placed online for use by the public • 13 more section corners were identified, surveyed, and tied in T11S R8E, a remote area of the county. • Established 5 corner positions and set monuments in T11S R6E and T11S R7E, also remote areas of the county. • Performed extensive field and office research for the remaining corner monuments in T11S R8E. An estimated 280-300 man-hours were spent with this project. • Replaced 23 section monuments that had been obliterated. • Re-elevated 36 section monuments • Re-tied 76 section monuments as part of our continual maintenance program. • Gathered field, office, and other record evidence pertaining to the locations of 13 corner monuments located in State Road Rights of Way. These are believed to have been buried or destroyed with construction projects. • Gathered historical information on four additional section monuments prior to their restoration. Two of these were replaced in 2013. • Referenced 5 corner monuments prior to obliteration. Referencing PLSS monuments prior to disturbing them helps ensure that later replacement is more accurate. |
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UTAH COUNTY SURVEYOR OFFICE

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- Complete all “Urban Corridor” Township Resurvey Plats in the new format and display online
- Draw 1200 individual section tie sheets in the new format
- Field crew will tie one entire Township as part of our monument maintenance goals.
- Replace all monuments located in UDOT roads that are replaceable.
- Complete the T11S R8E monumentation project.
- Continue to improve our website by adding important data retrievable by the public (old townsite survey plats, links to local entity plats, etc.)
- All property owners who have a PLSS (section corner monument) monument on or within the bounds of their respective property will be receiving a letter. The letter will be used as an educational tool emphasizing the importance of the monuments and citizens’ responsibility to preserve and protect them.
- Continue to support the Public Works Department (and all other county departments) with surveying services.
- Continue to support the State of Utah and upland landowners with surveying services designed to establish boundaries around Utah Lake.

UTAH COUNTY SUBSTANCE ABUSE –ADDAPT

The Utah County Department of Drug and Alcohol Prevention and Treatment (aDDAPT) is the County's drug and alcohol prevention and treatment department serving the citizens of Utah County who come into contact with the legal system, school districts, juvenile justice, and child welfare systems due to drugs or alcohol. Programs include Eliminate Alcohol Sales to Youth, drug courts, and the Drug Offender Reform Act program.

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| 2 | <ul style="list-style-type: none">• Utah County aDDAPT became an official National Health Service Corps Student Loan reimbursement site making us more attractive to potential applicants for our professional positions.• We co-hosted the second annual UVU Conference on Addictions with over 400 behavioral health professionals and future counselors in attendance.• We continue to lead the state in adopting Recovery Oriented Systems of Care for all new clients. ROSC provides for a consistent point of contact and support for clients through the acute phase of treatment and into long term chronic disease management. Our Current ROSC caseload is 106 and growing.• Bruce Chandler, Program Services Manager received the Treatment Award from the Utah State Division of Substance Abuse and Mental Health at the annual State Fall conference on Substance Abuse.• We eliminated “no show” appointments for screening and treatment engagement by replacing scheduled assessment appointments with same day walk in services.• The Promise of Women and Families treatment program completion rate improved by 28% this past year. The completion rate for intensive outpatient treatment is 50% higher than national average, and that for general outpatient treatment 64% higher.• “Grace’s bed” was established at Foothill to provide an extra detoxification treatment asset to be used for people presenting at the UVRMC emergency room needing drug or alcohol detox but not true emergency medical care.• aDDAPT and SMART coalition completed 27 prescription drug take-back events with 13 cities in Utah County, collecting 1374 lbs of prescription medications. SMART trained 153 medical providers on pain pill prescribing best practices. The 2013 SHARP survey shows reductions in prescription drug abuse by county youth from 2.6% to 2% in the last 5 years.• According to the most recent SHARP survey results for Utah County youth, 30 day use for alcohol and all other drugs, except for marijuana, decreased over the last two years. The perception of marijuana harm and risk continues to decline, resulting in higher use among youth. |
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UTAH COUNTY SUBSTANCE ABUSE –ADDAPT

- The Parolee Access to Recovery Program (PATR) started in 2013. The first few months after release back into the community are some of the most difficult for parolees. Finding employment and maintaining stable housing are difficult for this population and put them at great risk for return to prison. Six months after starting PATR 92% of respondents did not use any alcohol or drugs in the previous 30 days, 100% had no arrests, 82% were employed or attending school and 89% had a permanent place to live in the community.

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S | <ul style="list-style-type: none"> • Replace our present costly and poorly functioning electronic health record (EHR) with a new HiTech meaningful use certified EHR that is less costly and more flexible. • Break ground on construction of Foothill Treatment Center North in American Fork (depending on Medicaid expansion funding). The new building would provide 16 beds for detoxification and residential treatment, and capacity for 48 additional outpatients in an underserved area of the county. • Host training and education for clients and case management staff regarding eligibility and enrollment for commercial health insurance required under the Affordable Care Act for clients making an income greater than 100% of poverty. • Continue to implement recommendations made by consultants to adapt to changes in policies and procedures and strategic alliances required by the Affordable Care Act. • Plan and implement a service oriented celebration of recovery for the annual Recovery Day event. • Assist the Department of Veterans Affairs to establish a Veteran's problem solving court in Utah County by providing substance use disorder treatment and drug testing. • Successfully implement Recovery Oriented Systems of Care (ROSC) process of ongoing assessment/documentation/treatment planning and chronic disease management for all UCaDDAPT treatment clients. • Partner with the new Medicaid Accountable Care Organizations to create medical homes for newly Medicaid eligible treatment clients who have had no access to primary medical care. • Revise and update the department's web page and social media presence. • Certify our drug testing laboratory through the CLIA (Clinical Laboratory Improvement Amendments) program. • Publish a new request for proposals (RFP) for increased treatment capacity and better geographic distribution of services to match county population growth. • Create a system for response to crisis calls and train all clinical staff on proper Intervention and follow through. • Integrate assessment and treatment for tobacco abuse and addiction into our treatment services. • Work with local cities identified through a needs assessment process to establish two new Communities that Care prevention coalitions. |
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UTAH COUNTY TREASURER OFFICE

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- 167,187 Property Tax Notices sent in 2013
- \$287,949,197 Current taxes collected in 2013
- \$29,946,206 Prior year Tax, Penalty & Int. collected in 2013
- \$2,408,027 Greenbelt taxes collected in 2013
- Total all taxes and fees collected and distributed in 2013 \$348,906,450
- \$211,725,300 (61%) collected electronically via lockbox, Credit card, Debit card or ACH transactions
- Added two new taxing entities to monthly distribution: Bluffdale City and Unified Fire District for a total of 49.
- Office remodeled to provided better security and use of space.
- 94% collection rate for 2013
- All taxes were distributed by the 10th day of the month following collection.
- All funds invested in accordance with the Utah Money Management act.

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- Enhance electronic payment of taxes. Currently electronic payments are only accepted during high volume periods. This process would also allow for electronic payment of personal property taxes.
- Assist other departments in implementing advanced technology for taking payments as needed.
- Complete final stage of “state of the art” scanning equipment for electronic deposits and searching capabilities.
- Conduct County departmental training on Cash Handling and internal controls.

WASATCH MENTAL HEALTH

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| 2 | • Started to provide comprehensive behavioral health service to residents of Wasatch County at the Wasatch County Family Clinic |
| 0 | • Implemented Wellness initiative for staff resulting in a 5% decrease of insurance premiums |
| 1 | • Signed a collaborative lease agreement with Mountainlands Clinic to establish a medical services clinic at our Westpark location |
| 3 | • Integrated Peer Specialist services into the continuum of services |
| A | • Purchased a Human Resources self-service portal for employees |
| C | • Significantly increased collaborative efforts with Provo City law enforcement |
| C | • Co-chaired county wide initiative to facilitate access to care for individuals without funding |
| O | • Provided services to 8,122 individuals (an almost 10% increase) |
| M | • Provided over 370,000 hours of behavioral health services |
| P | • Admitted 5,225 individuals to services (an over 15% increase) |
| L | • Piloted collaborative documentation of services |
| I | • Created a department to provide psychological testing services |
| S | • Added a 4 th classroom to the Giant Steps Autism preschool (a 33% increase in service capacity) |
| H | • Increased Supported Residential Treatment (SRT) beds from 24 to 32 |
| M | • Increased “in home” services |
| E | • Hired a dedicated therapist providing services to Nursing Home residents |
| N | • Implemented “Recovery Service Coordination” process, a collaborative and individualized review of utilization of services |
| T | • Increased services provided to the un- and underinsured to \$950,000 (an increase of over 15%) |
| S | • Localized initial emergent care/ crisis resolution to the departments facilitating access and reducing response time |
| | • Localized medication related psychiatric services to the department level facilitating access and service coordination |
| | • Significantly added to temporary employment opportunities (TE’s) for clients |
| | • Doubled the daily attendance at the “Clubhouse”, a psychosocial rehabilitation program |
| | • The annual Wellness Race brought in a record amount of funding for programs and activities not covered by Medicaid |

WASATCH MENTAL HEALTH

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- Non-Medicaid programs became significantly more self-sufficient
- Initiated School Based Behavioral Grant
- Added Stride after school program to the Spanish Fork Family clinic
- Doubled the service capacity for the XCEL program (adolescent Autism program)
- Added “Strengthening Families” program to the service array at American Fork Family clinic
- Obtained grant from Utah County Substance Abuse to support the Strengthening Families program in Provo and American Fork
- Significantly increased timely documentation of services and productivity of the Adult Outpatient Clinic
- Increased clinical use of standardized outcome measures (Y/OQ measures)
- Psychology internship students conducted research documenting the level of satisfaction of clients with intake and assessment services
- Continued focus on and refinement of Acuity Based Services model of service delivery
- Added access to Mental Health Court services for residents of Springville City
- Purchased property to build a 16-bed Residential Facility for female youth in DCFS custody

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- Build a 16-bed facility to treat female youth who are in DCFS custody
- Renovate the Westpark building to accommodate a medical health clinic satellite of Mountainlands Clinic
- Open a dedicated clinic to provide services to Utah County Residents who carry commercial insurance
- Significantly decrease and streamline paperwork to enhance efficiency and access to services
- Increase open access to services
- Implement a 360 degree review of management team
- Implement “Greenshades” a HR self service portal for staff
- Fully implement collaborative documentation in most programs
- Enhance managerial accountability
- Develop collaborative partnerships with medical/ physical healthcare providers to facilitate health care integration
- Explore “health homes” to increase health care coordination for individuals with SPMI/ SED
- Coordinate service provision of individuals discharged from jail in collaboration with Utah County Jail and UVU.

ECONOMIC DEVELOPMENT CORP OF UTAH

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Overview

The recruitment of new businesses to and the expansion of existing businesses in Utah County continued in 2013. This economic development success, though not as rapid as the previous year, is still a subject of envy in and outside the State. Most of the growth has occurred in the technology sector and is poised to continue in 2014. The completion of major road, rail and trail projects during the year makes the Valley very attractive to businesses in and out of the State for ongoing strong growth. The strengths that contributed to Utah being one of the leaders nationally and Utah County being the leader in-state were quality and availability of work force and quality of life. The shrinking statewide availability of qualified labor and new EPA regulations are now challenges we face for growth going forward.

In close partnership with businesses, the Utah Valley Chamber, MAG and the County; three new tools for economic development will be employed in 2014. A new web site designed to highlight the strengths and opportunities offered in the County will be completed in the first quarter of 2014; a just completed economic development strategy study by outside consultants will be unveiled in January; and a Utah County branding initiative is now underway that will help to tell the impressive story we have to tell for doing business here.

North County

- **Lehi** continues to be the epicenter for the growth of the technology sector in the Valley. During the recession there was uncharacteristically strong construction activity at Thanksgiving Park and that activity continues today. A sixth 140,000 square foot building will soon be started and many of the tenants are technology companies. The just completed Xactware building will be occupied in February and two additional major projects will take shape in the Spring.
- **American Fork** continues to grow retail development at the Meadows as well as office and warehousing construction in the North Point area.
- **Pleasant Grove** is in the midst of major construction of the international headquarters project for doTerra.
- **Lindon** has created a 200 acre community development area with vision to attract retail and office to the site which is well situated as to access and freeway proximity.

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Central County

Historically the Orem-Provo-Springville area has been the focal point of economic development activity for the Valley. Somewhat quiet for the last few years, this area came alive in 2013 and is poised to explode in major ways in the coming year.

- **Orem**, long the retail heart of the Valley, has had a major infusion of life with the announcement of the redevelopment of the University Mall with a major component of office space as part of the Woodbury Corporation’s plan. Also announced is the development of the 80 acre Williams Farm project along Geneva Road and fronting the freeway. This will probably be a mixed use development with a major office component
- **Vineyard** still represents what is probably the best in-fill site in the western United States. Parcels of the 1600 acre site have been sold off and development of those sites and the development of the whole site continues to creep forward.
- **Provo** generated the major media coup of the year in the Valley with the announcement of Google Fiber taking over the fiber network in Provo to complete the system at exciting prices to consumers. Google Fiber also represents a strong attraction for technology based businesses. Almost equally exciting was the completion of the very impressive Nuskin building and the announcement and beginning construction of the new downtown LDS temple, both major capital investments into the area. Though not announced yet, we can look forward to four or five major capital investment projects totaling more or less than one billion dollars in the Provo-Orem area during the coming year.
- **Springville** lost a major business in 2012 but filled that 240,000 square foot space in 2013.

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South County

- **Spanish Fork** has added to last year’s Costco construction by signing WalMart to begin construction in the first quarter of 2014. These retail operations are part of what is planned as a one million square foot retail/office center. This is planned as the major retail area for the south end of the Valley.
- **Payson** became the 100,000 square foot regional distribution center for Cal Ranch in 2013. Cal Ranch located as part of the Payson business park.
- **Santaquin** is planning for the future and that future will undoubtedly come as Santaquin occupies the same strategic position on the south end of the Valley that Lehi does on the north, the gateway to the west side of the Valley. The completion of a robust sanitary sewer system helps prepare them for the future.

West Valley

- **Saratoga Springs and Eagle Mountain** both had strong interest from large developments that went elsewhere during the year. Because of abundant space both of these communities will see success in the future, it is just a matter of time.

Conclusion

Potential for businesses coming in and businesses expanding in Utah County continues to be very strong for 2014. The single biggest challenge we have is figuring out how to deal with the EPA air quality regulations. This is primarily a problem for manufacturing businesses and the problem is a State problem that is receiving priority attention by all levels of government. Utah and Utah County are at the top of the list for companies looking to expand and relocate and we will continue to have success with some of those companies deciding to locate here in Utah County.

UTAH COUNTY COMMISSION OFFICE

We are proud of the accomplishments each County Department has shared with you in this booklet. Utah County has hard-working, efficient employees who have been asked to do more with less. They have lived up to that challenge. We are looking forward to a new year with great excitement. We anticipate Utah County will continue to be a place people want to live, work, visit and play. We are dedicated to making the coming year the best year yet.

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Implement development plan for south Utah County including:

- Organize and implement coalition to address water issues in south county;
- Address and solve air quality issues regarding to economic development countywide;
- Provide infrastructure for proposed development;
- Coordinate all economic development partners and issues for implementation of plan;
- Bring in business.

Increase tourism, including:

- Expand marketing efforts for Utah County nationwide;
- Increase coordination between UVCVB and Utah Valley Convention Center for marketing convention center
- Develop and market additional attractions in Utah County.

Continue to expand jail industry program

Complete planning and begin construction of transportation infrastructure, including:

- Southward expansion of commuter rail;
- Implement south county highway expansion plan;
- Implement BRT plan

Continue expanding and improving trail system.

Keep taxes low and county government small and lean.

Gary J. Anderson



Larry A. Ellertson



Doug Witney

