

Supplemental Questionnaire
for
Eligibility Technician - WIC

Please read through the instructions and the questionnaire carefully before you fill it out. It is very important that you answer the questions as completely and accurately as possible.

INSTRUCTIONS

The Utah County Human Resource Office appreciates your interest in this position. Since this questionnaire is an important part of the selection process for this position, **it must be fully completed.** It has been prepared to give applicants the same opportunity to fully explain their background as it relates to this position. In this questionnaire you will be asked to describe your past experience in performing certain duties. **Do not substitute your resume or any other material for a response to the questions contained in this questionnaire.** *Any work experience listed on this supplemental questionnaire must be indicated on your application.* We are only interested in your past experience, not in titles of positions you have held, or in your belief that you could do the job if given the chance. Please follow the instructions carefully for each question. Please write clearly.

The information you provide will be evaluated to determine your eligibility for further consideration.

Please type or use black ink (for reproduction purposes). Please attach additional pages using the same format when more space is needed. Please submit all application materials to Utah County Human Resource Office, 100 East Center, Suite 3800, Provo, Utah, 84606.

Name (please print)

Date

Job Announcement Posting # _____

Last four numbers of Social Security #: X X X - X X - ____ ____ ____ ____

PLEASE READ CAREFULLY BEFORE SIGNING: The answers to the following questions are true and complete to the best of my knowledge. I understand that falsification of information may result in my disqualification or removal from a County position.

Signature: _____ Date: _____

Please answer the questions as completely as you can. Remember, we are interested in a description of your past experience and not in the titles of positions you have held. Identify your employer(s) for all the experience you describe.

1. Please describe in detail the length and scope of your experience in the following areas:

A. Receiving, screening and appropriately referring office visitors and telephone calls.

Number of months in this function: _____ full time part time

B. Making appointments for clients within required time frames with instructions on what to bring to appointment.

Number of months in this function: _____ full time part time

C. Giving clear, concise, and accurate instructions to client. If you have WIC experience please focus on instructions on how to use vouchers and allowable and non allowable items.

Number of months in this function: _____ full time part time

D. Using computer documentation of actions or adverse actions, such as appointment attendance, complaints and medical issues.

Number of months in this function: _____ full time part time

E. Pre-screening clients on the phone to determine if they potentially meet eligibility criteria.

Number of months in this function: _____ full time part time

2. Please give a detailed overview of your clerical skills.

Number of months in this function: _____ full time part time

3. List the software and computer programs you use. Indicate those you are proficient with and those you are familiar with.

4. Please rate your skill level in the following areas:

a: Speaking Spanish:

- None
- Beginner
- Intermediate
- Advanced
- Superior
- Fluent

b: Reading Spanish

- None
- Beginner
- Intermediate
- Advanced
- Superior
- Fluent

c: Writing Spanish

- None
- Beginner
- Intermediate
- Advanced
- Superior
- Fluent