

Utah County Employee of the Month, February 2013
Katie Call – CHEC Coordinator
Health Department

This employee came to work at Utah County Health Department just eleven months ago but in this short time her accomplishments due to her initiative and creativity have been so outstanding that she needs to be a Utah County Health Department Employee of the Quarter.

Katie Call graduated from BYU in Public Health Education. While at BYU she did a paid internship promoting awareness of Celiac Disease and she has extensive knowledge, experience and understanding about people who have disease caused by the wheat protein gluten.

Katie was hired in our Family and Personal Health Division as the CHEC Coordinator. She loves working with people and has done an outstanding job encouraging parents of children on Medicaid to help their children receive well-child examinations and early treatment of medical and dental problems. Katie is very professional and tactful working with parents who may take offense from a stranger calling from the Health Department reminding them to do things important for their child's health. To help these families she has created and maintains a list of local dentists who are willing to see children covered by Medicaid dental insurance. Not only is this a great service to her clients but she also makes sure they know of other community resources and services they may need.

Katie's assignments also include work with our clinic services and she has excelled there as well helping to set up fluoride varnishing services for kids, going out of her way to get an adequate supply of pinwheels promoting Child Abuse Prevention Month, and helping a lot with the Super Heroes Campaign for immunizations. Katie has created a Welcome Baby Blog and serves on a Division of Child and Family Services Quality Improvement Committee.

The most visible outstanding contribution Katie has made to the whole department has been her taking charge of getting our video screens working after about two years of thinking they were broken because no one in the County or Department had been able to get them working. Finally she with some great help from Jamie Barzee attended some training and within a couple of weeks we had video screens throughout the building showing public health information and educational materials to passers by. She even found out the main screens have sound and got that going. The information continues to be updated and Katie has networked with Health Promotion, Substance Abuse, Environmental Health, Foster Grandparents, Senior Companions, and even the 1-15 Construction project to give the public and us great information. The quality of the video presentations are always very professional, informative, and entertaining. She continues to update old and add new subjects for these video information screens.

Katie now considers herself from Richland Washington, but she grew up in many places where her father oversaw large construction projects. Her family now operates a business which produces gluten-free baking mixes. Katie worked in the family business for a while. She also served an LDS Church mission to Denmark so if you need someone to speak Danish to a client you know to call Katie Call.

Katie's talents, initiative, and creativity have been so valuable to the Health Department this past year that we honor her with this Employee of Month award.