

I would like to nominate Carol Thomsen as employee of the month. She has worked in both Personal Property and Commercial Data Entry in the Assessor Department. For nearly 7 years I've watched her diligently do her job and always step up to every new challenge with a cheerful response. She brightens the work atmosphere around her and is very competent with her work which demands a high attention to detail.

Carol has experience doing several different duties in the Assessor's office and always goes above and beyond what is required of her. She is a team player who has successfully trained others, so that they can become efficient at their job, and does so with ease and patience. She is quick to point out the positive efforts of others and is always complimenting the work of those around her.

Carol always makes others as if they are the most important person in that moment, whether they are a co-worker or someone from the public that comes in with questions or concerns. She is quick to lend a listening ear and offer a solution or suggestion with a smile.

In short, Carol is the kind of employee that we should all strive to be, always lifting up and encouraging others and accomplishing whatever is asked of her efficiently and proficiently. If she doesn't know how to do something, she takes the initiative to learn how to do it and then shows others how to do it. She stays focused, creates a plan to meet deadlines, and helps make it possible for our team to be able to make those deadlines.

Her outstanding customer service skills makes those who come into our office know that they are heard and matter. She creates a positive experience for the public who come into the Utah County Administration building, and as such, helps to promote credibility and good feelings toward all county employees. She has a thankless job, but always approaches it with the utmost conscientiousness and persistence. I am grateful to benefit from knowing her both as a caring person, and as someone to look up to as an example of an exemplary professional.

Katherine Lewis, Commercial Appraiser